

# Resettlement Plan

---




Document Stage: Draft for Consultation  
Project Number: 53262-001  
November 2020




## IND: Agartala City Urban Development Project – Upgradation of Major Roads and Drainage in Agartala City PART C




Prepared by Agartala Smart City Limited for the Asian Development Bank.




This resettlement plan is a document of the borrower. The views expressed herein do not necessarily represent those of ADB's Board of Directors, Management, or staff, and may be preliminary in nature. Your attention is directed to the “terms of use” section of this website.




In preparing any country program or strategy, financing any project, or by making any designation of or reference to a particular territory or geographic area in this document, the Asian Development Bank does not intend to make any judgments as to the legal or other status of any territory or area.

Sr. NO	Area & Location	RHS/ LHS	Name of Hawkers/street Vendor	Sex M/F	Age	Caste	Education	Type of Structure	Nature of business	No of Employees	Net Income Monthly (INR)	Income from Other sources	No. of Dependents	Any Vulnerability	Photographs
290	Jail Ashram Road (Towards Lal Bahadur Chowmahani)	Rhs	Dipak Saha	M	45	General	8th	Shop	Paint Hardware	Nil	13000	Nil	3	Nil	
291	Jail Ashram Road (Towards Lal Bahadur Chowmahani)	RHS	Closed	-	-	-	-	Shop	-	-	-	-	-	-	
292	Jail Ashram Road (Towards Lal Bahadur Chowmahani)	RHS	DulalBardhan	M	53	OBC	8th	Shop	Grocery	NIL	9000	Nil	3	NIL	

Sr. NO	Area & Location	RHS/LHS	Name of Hawkers/street Vendor	Sex M/F	Age	Caste	Education	Type of Structure	Nature of business	No of Employees	Net Income Monthly (INR)	Income from Other sources	No. of Dependents	Any Vulnerability	Photographs
293	Jail Ashram Road (Towards Lal Bahadur Chowmuhani)	Rhs	Narayan Majumder	M	44	Sc	8th	Shop	Grocery	Nil	10000	Nil	2	Nil	
294	Jail Ashram Road (Towards Lal Bahadur Chowmuhani)	Rhs	Dipak Saha	M	67	Gen	12th	Shop	Grossary	Nil	12000	Nil	2	Nil	
295	Barjala Bridge (Durga Chowmuhani to Barjala Bridge)	Right Hand Side	indrajitSaha	M	43	General	9th	Temporary	Meat Shop	Nil	9000	Nil	2	Nil	




Sr. NO	Area & Location	RHS/ LHS	Name of Hawkers/street Vendor	Sex M/F	Age	Caste	Education	Type of Structure	Nature of business	No of Employees	Net Income Monthly (INR)	Income from Other sources	No. of Dependents	Any Vulnerability	Photographs
296	Barjala Bridge (Durga Chowmahani to Barjala Bridge)	Right Hand Side	Sita Saha& Chandan Saha	M	48	General	8th	Temporary	Ready made Dress	Nil	8000	Nil	4	Nil	
297	Barjala Bridge (Durga Chowmahani to Barjala)	Right Hand Side	Bimal Sarkar	M	53	General	5th	Cart	Tea Stall	Nil	8000	Nil	3	Nil	
298	Barjala Bridge (Durga Chowmahani to Barjala Bridge)	Right Hand Side	Samir Saha	M	46	General	5th	Temporary	Ready made Dress	Nil	6000	Nil	4	Nil	

Sr. NO	Area & Location	RHS/ LHS	Name of Hawkers/street Vendor	Sex M/F	Age	Caste	Education	Type of Structure	Nature of business	No of Employees	Net Income Monthly (INR)	Income from Other sources	No. of Dependents	Any Vulnerability	Photographs
299	Barjala Bridge (Durga Chowmahani to Barjala Bridge)	Right Hand Side	Amal Deb	M	45	General	5th	Temporary	Tea Stall	Nil	8000	Nil	3	Nil	
300	Barjala Bridge (Durga Chowmahani to Barjala Bridge)	Right Hand Side	Shivam Sutradhar	M	42	General	8th	Temporary	Tea & Cigarette	Nil	9000	Nil	2	Nil	
301	Barjala Bridge (Durga Chowmahani to Barjala Bridge)	Right Hand Side	Shankar Dey	M	38	General	-	Temporary	Mutton	Nil	12000	Nil	4	Nil	

Sr. NO	Area & Location	RHS/ LHS	Name of Hawkers/street Vendor	Sex M/F	Age	Caste	Education	Type of Structure	Nature of business	No of Employees	Net Income Monthly (INR)	Income from Other sources	No. of Dependents	Any Vulnerability	Photographs
302	Barjala Bridge (towards Panchabati)	Left Hand Side	Sujit Saha <sup>39</sup>	M	37	General	8th	Temporary	Ready made Dress	Nil	11000	Nil	4	Nil	
303	Barjala Bridge (towards Panchabati)	Left Hand Side	Ratan Rishi Das <sup>40</sup>	M	58	General	9th	Temporary	Ready made Dress	Nil	11000	Nil	3	Nil	
304	Barjala Bridge (towards Panchabati)	Left Hand Side	Ranjit Das	M	58	General	5th	Temporary	Tiffin & Snack	Nil	10000	Nil	4	Nil	

<sup>39</sup> Refused to take AP's photograph.




<sup>40</sup> Refused to take AP's photograph.

Sr. NO	Area & Location	RHS/ LHS	Name of Hawkers/street Vendor	Sex M/F	Age	Caste	Education	Type of Structure	Nature of business	No of Employees	Net Income Monthly (INR)	Income from Other sources	No. of Dependents	Any Vulnerability	Photographs
305	Barjala Bridge (towards Panchabati)	Left Hand Side	Santu Sarkar	M	35	General	7th	Temporary	Mutton	Nil	10000	Nil	3	Nil	
306	Barjala Bridge (towards Panchabati)	Left Hand Side	Naru Paul	M	58	General	8th	Temporary	Vegetable Seller	Nil	9000	Nil	3	Nil	
307	Barjala Bridge (towards Panchabati)	Left Hand Side	Basanti Das	F	59	General	4th	Temporary	Vegetable Seller	Nil	9000	Nil	3	Female headed	




Note: As informed by PMU, photographs and surveys of two shops could not be undertaken due to the Covid-19, as the team was not allowed to go to the field. This will be updated in the updated resettlement plan.









#### Appendix 4: Photographs of Temples (Community Property Resources)


Sr. No.	Road	Chainage	Temple	Landmark	GPS Location	Photographs
1	Abhoynagar to V2 Market	LHS	Kali Mandir	Old motor stand	23.831043, 91.286507	
2	Abhoynagar to V2 Market	RHS	Kali Mandir	MBB club	23.827583, 91.285774	
3	Abhoynagar to V2 Market	RHS	Shani Mandir	Opposite to Red Chilli fast food resto	23.826202, 91.285568	



Sr. No.	Road	Chainage	Temple	Landmark	GPS Location	Photographs
4	IT Hub Road	RHS	Shiv Mandir		23.838150,91.293381	
5	Barjala Road	LHS	Panchwati Kali mandir	End of Barjala road connect to Airport Road	23.873402, 91.272118	
6	Barjala Road	RHS	KaaliMandir	-	23.870073, 91.273689	


Sr. No.	Road	Chainage	Temple	Landmark	GPS Location	Photographs
7	Barjala Road	RHS	Shiv Mandir	-	23.869247,91.274727	
8	Barjala Road	RHS	Shani Mandir	Near Ultimate car care	23.864040, 91.276131	
9	Barjala Road	RHS	Shani Mandir	Opposite to Aarti Paan vandar	23.861235, 91.275635	

Sr. No.	Road	Chainage	Temple	Landmark	GPS Location	Photographs
10	Barjala Road	RHS	Shiv Mandir	-	23.853233,91.270859	
11	Barjala Road	RHS	Shani Madir	Near Jai Santoshi Tiles	23.850586,91.268913	
12	Barjala Road	RHS	Kali mandir	Near Maa jewellers	23.848274,91.270851	

Sr. No.	Road	Chainage	Temple	Landmark	GPS Location	Photographs
13	Jail Ashram Road	RHS	Shani Mandir	Near Lal Bahadur Club		



## Appendix 5: The Tripura Unauthorized Religious Structures Construction Survey and its Regularization, Relocation and Removal Rules 2013

No. 294	Registered No. N. E. 930.
	
<b>TRIPURA GAZETTE</b>	
Published by Authority <b>EXTRAORDINARY ISSUE</b>	
Agartala, Thursday, October 10, 2013 A. D., Asvina 18, 1935 S. E.	
<b>PART-I— Orders and Notifications by the Government of Tripura, The High Court, Government Treasury etc.</b>	
<b>Government of Tripura Revenue Department</b>	
No.F.8(4)-REV/2008(P-3) Dated, Agartala, the 8 <sup>th</sup> October, 2013.	
<b><u>Notification</u></b>	
<p>In view of order passed by the Hon'ble Supreme Court in S.L.P.(c) No. 8519 of 2006 ( Union of India v/s State of Gujarat and others) , and in exercise of the powers conferred by the Article 166 of the Constitution of India; the Governor of Tripura hereby makes the following Rules for removal/relocation and regularization of the unauthorized religious structures constructed on public places in the state:-</p>	
<p><b>1. Short title, extent and commencement :-</b> (1) These Rules may be called "The Tripura unauthorized religious structures construction survey and its regularization, relocation and removal Rules, 2013."</p> <p>(2) It shall extend to the whole of the State of Tripura. It shall come into force with immediate effect.</p>	
<p><b>2. Definitions :-</b> In these Rules, unless the context otherwise requires:-</p> <p>(a) "Fixed date" means the date of commencement of these Rules;</p> <p>(b) "Unauthorized religious structures" mean those religious structures such as temple, church, mosque, Gurudwara, Bodhbihar, Mazar etc. constructed on public places;</p> <p>(c) "Public places" mean public park, road, lane, Government land and any building or land which is not a private property</p>	
<p><b>3. Survey of the religious structures constructed on public places :-</b> (1) In futuro, no construction on any public place in the name of religious institutions shall be made or allowed to be made.</p> <p>(2) The unauthorized structures of religious institutions already constructed shall separately be taken into consideration on case-to-case basis for their removal. For this purpose, by reviewing all the religious places separately on ground of the previous survey of the religious structures already constructed and after those having been identified, a committee shall be constituted at the district level for further appropriate action. The Chairman of the Committee will be the District Magistrate &amp; Collector. The Superintendent of Police, the CEO, AMC (in respect of Agartala), the Executive Engineer, PWD, concerned Sub-divisional Magistrate , Executive Officer ,Nagar Panchayat and the DFO concerned will be the Members and Sub-Divisional Magistrate will be the Member-Secretary.</p>	

Tripura Gazette, Extraordinary Issue, October 10, 2013 A. D.

(3) *The DM & Collector shall himself / herself be competent for the removal of such unauthorized structures on ground of the recommendations made, after separately reviewing such unauthorized structures constructed on public places on case-to-case basis, by the committee regarding removal/relocation/regularization of such structures.*

4. **Regularization of unauthorized religious structures :-** *Such religious institutions constructed on public places, which are much older structures than 30 years from the above said fixed date shall be regularized:*

*Provided that no case relating to their removal is pending in any court and no interruption in the maintenance of easy traffic should be caused due to their regularization. The proposal for regularization shall have to be sent to the Revenue Department with relevant details by the DM & Collector.*




5. **Removal/Relocation of the unauthorized religious structures:-** (1) *After the religious structures constructed on the public places having been identified, and on the basis of the discussion and consent with the foremost co-operation of the local communities there shall be made an attempt for their removal/relocation to other places or to find out a solution regarding those structures peacefully or in any other manner alike whatsoever.*


*(2) In case no final solution comes out by way of consent, actions shall be taken on case-to-case basis in each and every such cases, by following the procedures prescribed in the Tripura Land Revenue and Land Reforms Act, 1960 and/or The Tripura Municipal Act, 1994 and/or The Tripura Public Premises (Eviction of Unauthorized Occupants) Act, 1983 and other relevant laws, if any.*


*(3) The actions shall be taken as early as possible under the Tripura Land Revenue and Land Reforms Act, 1960 and/or The Tripura Municipal Act, 1994 and/or The Tripura Public Premises (Eviction of Unauthorized Occupants) Act, 1983 for removal of such structures of the religious institutions which are on public places for the period less than thirty years. In case the possibility of the law and order problem arises seriously due to prevailing tension in society during such actions being taken for removal of the unauthorized structures, such cases may be forwarded by the DM & Collector concerned to the Government for decision and with the approval of the Government an appropriate action may be taken. In case no decision is taken on part of the Government for immediate removal of any unauthorized structure, there shall be made an attempt to reduce those structures to that extent that there may not be any interruption in the easy and safe traffic system for common public.*





### Appendix 6: Details of Community Consultations




Date & Location	No. of Participants	Topics Discussed & issues raised by the participants	Issues Addressed	Photographs
<b>07/05/2019</b>  Shop/house owners, pedestrian s Barjala Road	3 Males and 1 Female. Total 4	<p>The participants were made aware about the potential benefits of Agartala Roads Project under Smart City Plan and also the temporary inconvenience that they might face due to the commissioning of the project. Their cooperation was also sought during the implementation phase.</p> <p>The following issues and concerns of the local people were recorded during consultation :</p> <ul style="list-style-type: none"> <li>• People should be informed well in advance.</li> <li>• Implementation for road work should be fast paced.</li> <li>• Wastewater disposal is a key issue in the area as the area is undulating and there are high and low areas. Wastewater released from residences situated at higher level flows into the premises of people in lower areas. There are frequent fights and conflicts over the issue between the people.</li> <li>• The overhead wires break during the monsoon, creating difficulties for the people.</li> <li>• People residing in the area want smart roads to be implemented in Barjala as it would resolve all their current issues with, up gradation of roads and implementation of sewerage system and underground utilities.</li> </ul>	<ul style="list-style-type: none"> <li>• Agartala Smart City Roads project will solve their problem as drainage work is also proposed along roads work.</li> <li>• After completion of the construction work the issues related to proper drainage service of the area will resolved permanently.</li> <li>• Under utility shifting component of the project underground electrical cables will be laid.</li> <li>• Advance notice will be served to the local people before commencement of the Project Work.</li> </ul>	  


Date & Location	No. of Participants	Topics Discussed & issues raised by the participants	Issues Addressed	Photographs
09/05/2019 Shakuntal a road.	12 Males	<p>The Participants were informed about the upcoming Agartala Smart City Roads Project and its benefits. They were also consulted about the temporary inconvenience that they might face due to the commissioning of the project. Their cooperation was also sought during the implementation phase. Their concerns were also noted and addressed to their satisfaction-</p> <ul style="list-style-type: none"> <li>• The road is very congested. There are issues related to flooding during the monsoon. Storm water drain has been constructed which is not covered uniformly.</li> <li>• The project is very much required as Agartala is one of the rapidly expanding cities in north India.</li> <li>• A Shani Temple has been constructed by the shop keepers/businessmen association. They have said that they will relocate the same so the work on smart roads will not be hampered in any way.</li> </ul>	<ul style="list-style-type: none"> <li>• After completion of the construction work the issues related to proper drainage service of the area will be resolved permanently.</li> <li>• Adequate safety measures and access to shops will be taken care of for the owners and as well as for the buyers and passersby.</li> <li>• Quick removal &amp; proper disposal of excavated materials during project work will be ensured.</li> <li>• Prior notice to the local bodies will be provided before commencing the project work.</li> <li>• Reduction in noise &amp; pollution during working hours will be strictly maintained.</li> <li>• The road will be widened so that enough place could be available for the local traders to load / unload their goods without disturbing the natural traffic flow.</li> </ul>	

Date & Location	No. of Participants	Topics Discussed & issues raised by the participants	Issues Addressed	Photographs
<p><b>02.08.2019</b></p> <p><b>Ronaldsay Road</b></p>	<p>8 Male Vendors</p>	<p>The key objectives, primary outcomes and project benefits of Agartala Smart City Roads Project were explained to the street vendors. Their cooperation was also sought during the implementation phase.</p> <p>Their concerns were noted and addressed to their satisfaction-</p> <ul style="list-style-type: none"> <li>Ronald Say road is one of the busiest and crowded place of Agartala, hence, Strong traffic management system will be required to avoid any unprecedented incidents during working hours.</li> <li>Adequate safety measures should be taken for passers by</li> <li>How the common people will reach to the project authority for seeking any help to resolve any issue.</li> <li>Timely completion of the project work</li> </ul>	<ul style="list-style-type: none"> <li>The proposed project design is guided by the views and concerns of the common public. Public Safety and amenities are the core focus area of the project.</li> <li>With the proper implementation of the Environmental Management Plan &amp; Safeguard Policy, the sufferings of local people will be diminished to a large extent during project implementation phase.</li> <li>Effective Traffic Management through partial closure of the route, traffic diversion during the project work will be done during construction phase.</li> <li>Any grievances related to project work will be addressed through Common GRM system of the project. Any person, irrespective of class, creed or occupation will have the access to the said GRM to lodge complaint.</li> </ul>	



Date & Location	No. of Participants	Topics Discussed & issues raised by the participants	Issues Addressed	Photographs
<p>02.08.2019</p> <p>Khudiram Basu School, Opp. to Old jail, Jail-Ashram Rd.</p>	<p>Female 2</p> <p>Male 2</p> <p>Total 4</p>	<p>A consultation was held at Khudiram Basu School located. The meeting was held with the Principle of the Institution and three other teachers of the school. The purpose of such consultation was also explained to them. Their views and concerns were noted and addressed to their satisfaction-</p> <ul style="list-style-type: none"> <li>The school starts in the morning at 8:00 am and ends at 1:40pm. The school has classes from nursery section to eighth level. The total strength of the student is 700. The students use auto rickshaws, vans, private vehicles and bicycles to reach to school.</li> <li>during construction phase noise pollution and increase of dust level in the air can cause disturbance to the students during teaching hours.</li> <li>Adequate safety measures for the parents, children and teachers need to be assured</li> <li>Summer vacation would be the best time to conduct the construction work</li> </ul>	<p>The project will ensure all safety measures during construction by adhering all safety norms as per ADB guideline</p> <p>The school has two entry points on either sides of the school, so the project work can be initiated from any one side so that access to the school does not get hampered.</p>	 

Sr. No.	Date	Stakeholder Group and number of Participants	Discussion: Main Issues and Concerns	Photographs
1	15/11/2018	<p>Shop owners, Tenants and Shop keepers Akhaura Road</p> <p>2 Males and 1 Female. Total 3</p>	<ul style="list-style-type: none"> <li>• People should be informed well in advance Implementation for road work should be fast paced.</li> <li>• Parking and traffic congestion should be addressed during and post construction.</li> <li>• Road Up-gradation will be good for their business.</li> </ul>	
2	15/11/2018	<p>Autorickshaw drivers in Auto Stand, Akhaura</p> <p>Males 11. Total 11</p>	<ul style="list-style-type: none"> <li>• Earnings are Rs. 500 per day.</li> <li>• Most of the drivers do a round trip charging Rs. 10/person.</li> <li>• Auto stand should be formalised as it has been functioning from the location since 1972.</li> </ul>	
3	15/11/2018	<p>Tea stall Vendor Mrs. Rita Dey</p> <p>One female. Total one female</p>	<ul style="list-style-type: none"> <li>• Selling tea at the junction of the Radhamohan Thakur, Sarani Jagannath Bari Road which connects to Akhaura road.</li> <li>• She has been removed from the spot by AMC in the past.</li> <li>• Earnings per day is Rs. 700 to 800.</li> </ul>	

Sr. No	Date	Stakeholder Group and number of Participants	Discussion: Main Issues and Concerns	Photographs
4	15/11/2018	Hawkers at HarigangaBask Road  4 Males. Total 4.	<ul style="list-style-type: none"> <li>• A union or association represents the hawkers/vendors. They do not have to take a membership.</li> <li>• There are about 200 odd vendors and hawkers.</li> <li>• Sales are seasonal. On an average the hawkers/ vendors earn between Rs, 3000 to Rs. 300 per day depending on the goods and season.</li> <li>• They are positive about the development.</li> <li>• They have also agreed to shift their businesses during construction period.</li> <li>• They had earlier closed their businesses for road construction for a period of 7 days.</li> </ul>	
5	26/11/2017	<p>Officials from various departments such as AMC, PWD (R&amp;B), Storm Water Drain SWD Department, Urban Development, Traffic Police, Tripura Urban Transport Company Ltd. TUTCL, Tripura State Electricity Corporation Ltd. Sub Divisional Magistrate.</p> <p>11 Males- 2 Females. Total 13</p>	<ul style="list-style-type: none"> <li>• Ownership of existing roads</li> <li>• Permissions for shifting utilities</li> <li>• Right of way section from Lichubagan to Airport for site demarcation and confirmation</li> <li>• Traffic survey data/Report, Diversion plans and implemented and planned for future.</li> <li>• Major Junction's implementation scheme.</li> <li>• Existing Parking Zones.</li> <li>• Discharge from Nallas</li> <li>• Condition of cross drainage works</li> <li>• Network of existing storm water drains and details on each road.</li> <li>• Sensitive areas for accidents, dark spots within city limits and remedial measures</li> <li>• Location of existing bus stops, relocation and improvement.</li> </ul> <p>Address Environmental and social concerns in the DPR.</p>	



### Copy of Scanned Signature Sheet of Community Consultation

[illegible]

## Community Consultation

Date 29.05.2019

Place: Sambutala Road, Bamanpahari <sup>water logging</sup>

Sl No	Name of Person	M - F	Address/Contact No	Signature
1	Janardhan Bhowmik	M	9402311315	Janardhan Bhowmik
2	Abhijit Bhowmik	M	9089173851	Abhijit Bhowmik
3	Uttam Das	M	9366072652	Uttam Das
4	Sankar Saha	M		Sankar Saha
5	Sujan Das	M	9862620928	Sujan Das
6	Shankar Das	M	9436131284	
7	Tanuj Saha (Sec)	M	9863522185	Tanuj Saha
8	Rakesh Boudhan (Chairman)	M	7862526533	Rakesh Boudhan

E

## Community Consultation

Date: 2nd August 2019.

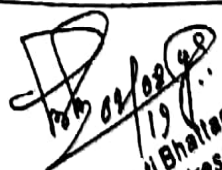
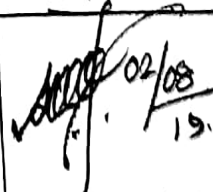
Place: Airport Rd (Vendors).  
Barjala

Sl No	Name of Person	M - F	Address/Contact No	Signature
	अजय कुमार (Ajay Kumar)	M	9436487157	(Fish market)
	अजय कुमार (Ajay Kumar)	M	7005853962	(Grocery)
	बालू रजिथर (Kisana store)	M	8257045640	
	सालो बिबि (Electronic)	M	9862132657	Simlauri
	Safal Dey (chicken)	M	8415070495	Safal Dey
	Babul Biswas (grocery)	M	9774837462	
	Tapas Acharyee (grocery)	M	9862008994	Tapas Acharyee
	अजय कुमार (Kisana)	M	7005853962	
	अजय कुमार (chicken)	M	897446049	

## Community Consultation

Date: 2<sup>nd</sup> August 2019.

Place: Khudiram Basu School.

Sl No	Name of Person	M - F	Address/Contact No	Signature
1.	Basanti Bhattacharya (H/A)	F	8257088165	 (Smt. Basanti Bhattacharya) Headmistress, Khudiram Basu English Medium School, Jail Road, Agt., Tripura (W).
2.				
2.	Maitreyee Paul (Shaw) G/P	F	9774307157	MPaul 02/08/19
3.	Bappaditya Deb- Choudhury	M.	9856346597	 02/08/19.
4.	Pinku Malakar	M.		
5.				

## Community Consultation

Date: 15/11/2018 RMS

Place: Akhura Rd, Auto Stand Bazaar/other

Sl No	Name of Person	M - F	Address/Contact No	Signature
1	S.K. Lodhi	M	9862191037	<i>S.K. Lodhi</i> 15/11/18
2	Ratan Verhal	M	9774083643	<i>Ratan Verhal</i>
3	Shankar Gadenth	M	9612067326	<i>Shankar</i>
4	Shankar Gadenth	M	9862025437	<i>Shankar Gadenth</i>
5	Ranjit Shah	M	9774228427	<i>Ranjit Shah</i>
6	Vishnu Prasad Das	M	9774314733	<i>Vishnu Prasad Das</i>
7	Rajan	M	8794228501	<i>Rajan</i>
8	Deependra	M	9863427507	<i>Deependra</i>
9	Prabir Sen	M	9862864322	<i>Prabir Sen.</i>
10	K.S. Ghorasani	M		<i>K.S. Ghorasani</i>
11	Gauri Singh Bhatnagar	M		<i>Gauri Singh</i>
12	S. Datta - E.E. DCL			<i>S. Datta</i>
13	Rajan Tyagi			<i>Rajan Tyagi</i>
14	Chandran H			<i>Chandran H</i>

## Community Consultation

Date: 15/11/2018

Place: Harkus/Bandara main Ganga Bank Rd

Sl No	Name of Person	M - F	Address/Contact No	Signature
1	Nitesh Paul	M	7005376338	Nitesh Paul
2	Gopal Sankar	M	9862374084	Gopal Sankar
3	Subhash Roy	M	971529440 87924424070	Subhash Roy
4	K.S. Gupta	M		K.S. Gupta
5	S. Datta RE-ABCL	M		S. Datta
6	Gurind Singh Rohit	M		Gurind Singh
7	Pooja Singh	F		Pooja Singh
8	Laveshwar H	M	7694091024	Laveshwar H



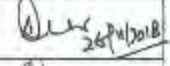
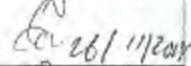
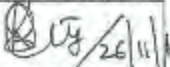
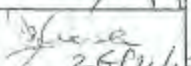
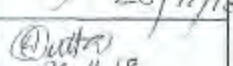
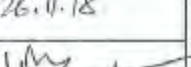
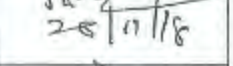
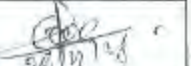
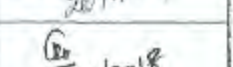
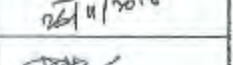
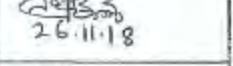
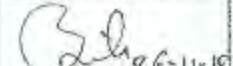
## Community Consultation


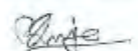

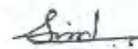



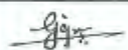
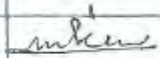

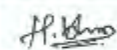
Date : 15-11-2018.

Place : Akhaura Rd. Shop owners.

Sl No	Name of Person	M - F	Address/Contact No	Signature
1.	Debabrato	M	9436184226	Debabrato
2.	Satnarayan Majumdar	M	9862434827	Satnarayan Majumdar
3	Rita Dey Kuper.	F	Tee stall owner Raidas Kuper Bogara.	Rita Dey
6.	K.S. Gaitosya	M		K.S. Gaitosya
7.	S. Debbarua BS ASCL	M		S. Debbarua
8	Gaurind Singh Rathore	M	9560967524	Gaurind Singh
9	Rajni Iyer	F	-	Rajni Iyer
10	Lakshman H	M	9674071094	Lakshman H

**ATTENDANCE OF THE MEETING RELATED TO MAJOR ROADS AND PATHWAYS WITH ALL STAKEHOLDERS HELD ON 26.11.2018 IN THE AMC CONFERENCE HALL, 3<sup>RD</sup> FLOOR**

SL NO.	NAME	DESIGNATION	E-MAIL	LANDPHONE/MOBILE NUMBER	SIGNATURE
1	Dhimesha Chakrabarty	CE, UDD		8837326330	 26/11/2018
2	Niraj Kumar	SEI PWD U R		9436542377	 26/11/2018
3	Miss Sharmistha Chakrabarty	Addl SP, Traffic	sptraffic@tripurapolicenicia.in	9436126967	 26/11/18
4	Binay Bh. Ghosh	SE, DKS Case		9436477080	 26/11/18
5	Sanjiban Datta	Sr. Architect PWD	Sr.Arch.PWD@rediffmail.com	9436120902	 26.11.18
6	Kamal Sarker	S.E. PWD (R&A)	se2pwd@gmail.com	9436960310	 26/11/18
7	Ratan Choudhury	FR, PWD, Div-1	ratonchoudhury2018@gmail.com	9436123833	 26/11/18
8	Selvakant Debnath	DGM, TSECL, ED-II	debnathsecl@gmail.com	9436136020	 26/11/2018
9	Mina Debnath	DGM, TSECL, ED-I, Agartala	minatsecl@gmail.com	9436134074	 26.11.18
10	Bishu Kalma	Scientist B, Tripura State Pollution Control Board	bishuk5@gmail.com	9436169279	 26-11-18
11	Rijay Sinha	Addl. SDM Sade	sdmsade2016@gmail.com	9436450590	 26/11/18
12	Siddhanta Das	Asst. Mangr (Finance) TSECL	nsidutecl@gmail.com	7085068607	 26/11/18

13	Anjan Sen	S.E. DTL			
14	Mahesh Nimje	Senior Engineer TCE	nimjermahesh10@gmail.com	7083222465	
15	Ramprakash Yadav	Engg. Manager	rbayadav@tce.co.in	9405465123	
16	Sumit Jhal	Engineer - Civil	skitml@tce.co.in	9663780876	
17	ANKUSH BHANDARI	Engineer- Environment	aabhandari@tce.co.in	9881982305	
18	Vinay Phasate	Electrical Engineer - TCE (PMC)	vphasate@tce.co.in	9406006327	
19	Tuhin Ghosh	DM (E) - PMC	Tsghosh@tce.co.in	9822122538	
20	Vinay Garje	Sr. Manager Civil - PMC	vinaykumarj@tce.co.in	9372732546	
21	MANAS KANTI MAJI	Urban Designer - TCE	mkmaji@tce.co.in	9999083285	
22	Abir Ghosh	Team Leader - TCE	abirg@tce.co.in	+917980884959	
23	Lakshman Harimonte	Transportation Engineer-TCE	lakshmane@tce.co.in	7674071074	
24					
25					
26					



## Appendix 7: Sample Grievance Redressal Form

(To be available in Hindi, English or local language, if any)

The ASCL welcomes complaints, suggestions, queries and comments regarding project implementation. We encourage persons with grievance to provide their name and contact information to enable us to get in touch with you for clarification and feedback.

Should you choose to include your personal details but want that information to remain confidential, please inform us by writing/typing \*(CONFIDENTIAL)\* above your name. Thank you.

<b>Date</b>		<b>Place of registration</b>			
<b>Contact Information/Personal Details</b>					
<b>Name</b>		<b>Gender</b>	<b>Male</b> <b>Female</b>	<b>Age</b>	
<b>Home Address</b>					
<b>Village / Town</b>					
<b>District</b>					
<b>Phone no.</b>					
<b>E-mail</b>					
<b>Complaint/Suggestion/Comment/Question Please provide the details (who, what, where and how) of your grievance below:</b> <b>If included as attachment/note/letter, please tick here:</b>					
<b>How do you want us to reach you for feedback or update on your comment/grievance?</b>					

### FOR OFFICIAL USE ONLY

<b>Registered by: (Name of official registering grievance)</b>	
<b>If – then mode:</b> <ul style="list-style-type: none"> <li>▪ Note/Letter</li> <li>▪ E-mail</li> <li>▪ Verbal/Telephonic</li> </ul>	
<b>Reviewed by: (Names/Positions of Official(s) reviewing grievance)</b>	
<b>Action Taken:</b>	
<b>Whether Action Taken Disclosed:</b>	<ul style="list-style-type: none"> <li>▪ Yes</li> <li>▪ No</li> </ul>

<b>Means of Disclosure:</b>

#### GRIVENCES RECORD AND ACTION TAKEN

Sr. No.	Date	Name and Contact No. of Complainer	Type of Complain	Place	Status of Redress	Remarks

### Appendix 8: Sample Monitoring Template

A semi-annual monitoring report shall be prepared on Resettlement Plan implementation and submitted to ADB by the borrower. It will include: (1) **the list of affected persons**, with compensation, if any due to each and details of compensation paid with signed receipts annexed to the report, socio-economic status and satisfaction levels of affected persons with the Resettlement Plan implementation process, compensation and mitigation measures; (2) **the list of vulnerable affected persons** and additional compensation / special protection measures planned/implemented for them (e.g. assistance to obtain project construction related jobs); socio-economic status and satisfaction levels of affected persons with the Resettlement Plan implementation process, compensation and mitigation measures; (3) **list of roads for closure** and actions planned / taken to minimize disturbance; (4) **details of consultations held with affected persons** (with number of participants by gender, issues raised, conclusion / agreement reached, actions required/taken; (5) **details of grievances** registered, redressed, outstanding complaints, minutes of GRM meetings held; (6) **details of information disclosure** and awareness generation activities, levels of awareness among target population and behavior change, if any; and (7) **any other relevant information** showing Resettlement Plan implementation progress. The following checklist may be used for overall monitoring of Resettlement Plan implementation.

S. N.	Resettlement Plan Activities	Completed Y/N	Remarks
<b>A. Pre-Construction Activities and Resettlement Plan Activities</b>			
1	Approval of final Resettlement Plan by ADB prior to contract award		
2	Disclosure of final Resettlement Plan on ADB and EA websites		
3	Circulation of summary Resettlement Plan in local languages to all stakeholders		
<b>A. Resettlement Plan Implementation</b>			
1	Grievance Redress Mechanism established at different levels		
2	Entitlements and grievance redress procedure disclosed		
3	Finalization of list of affected persons, vulnerable affected persons and compensation due		
4	Finalization of list of roads for full or partial closure; mitigation measures proposed and implemented (with photographic documentation)		
5	Affected persons received entitlements as per Entitlement Matrix in resettlement plan		
6	Payment of compensation, allowances and assistance (No. of affected persons)		

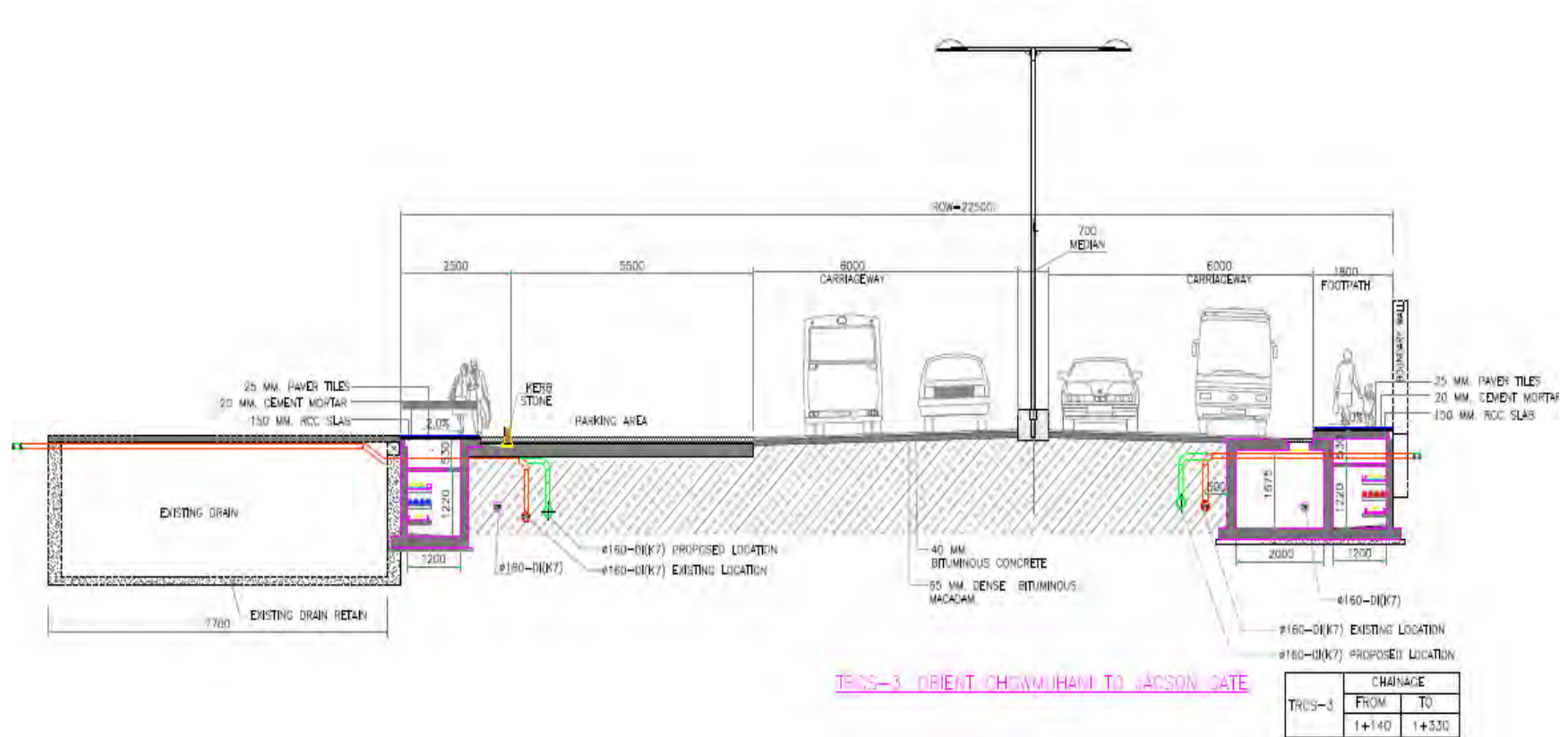


<b>S. N.</b>	<b>Resettlement Plan Activities</b>	<b>Completed Y/N</b>	<b>Remarks</b>
7	Additional assistance (project-related construction jobs, if willing and able) for vulnerable households given (No. of vulnerable affected persons assisted)		
8	Grievances  No. of grievances registered  No. of grievances redressed  Outstanding complaints  Disclosure of grievance redress statistics		
9	Consultation, participation and disclosure as per Plan		
<b>C. Monitoring</b>			
10	Survey on satisfaction levels of affected persons with Resettlement Plan implementation completed		
<b>D.</b>	<b>Labor</b>		
11	Implementation of all statutory provisions on labor like health, safety, welfare, sanitation, and working conditions by Contractors. Ensuring no child labour used		
12	Equal pay for equal work for men and women		

NOTE: Where applicable, the information provided in the table should be supported by detailed explanatory report, receipts and other details.

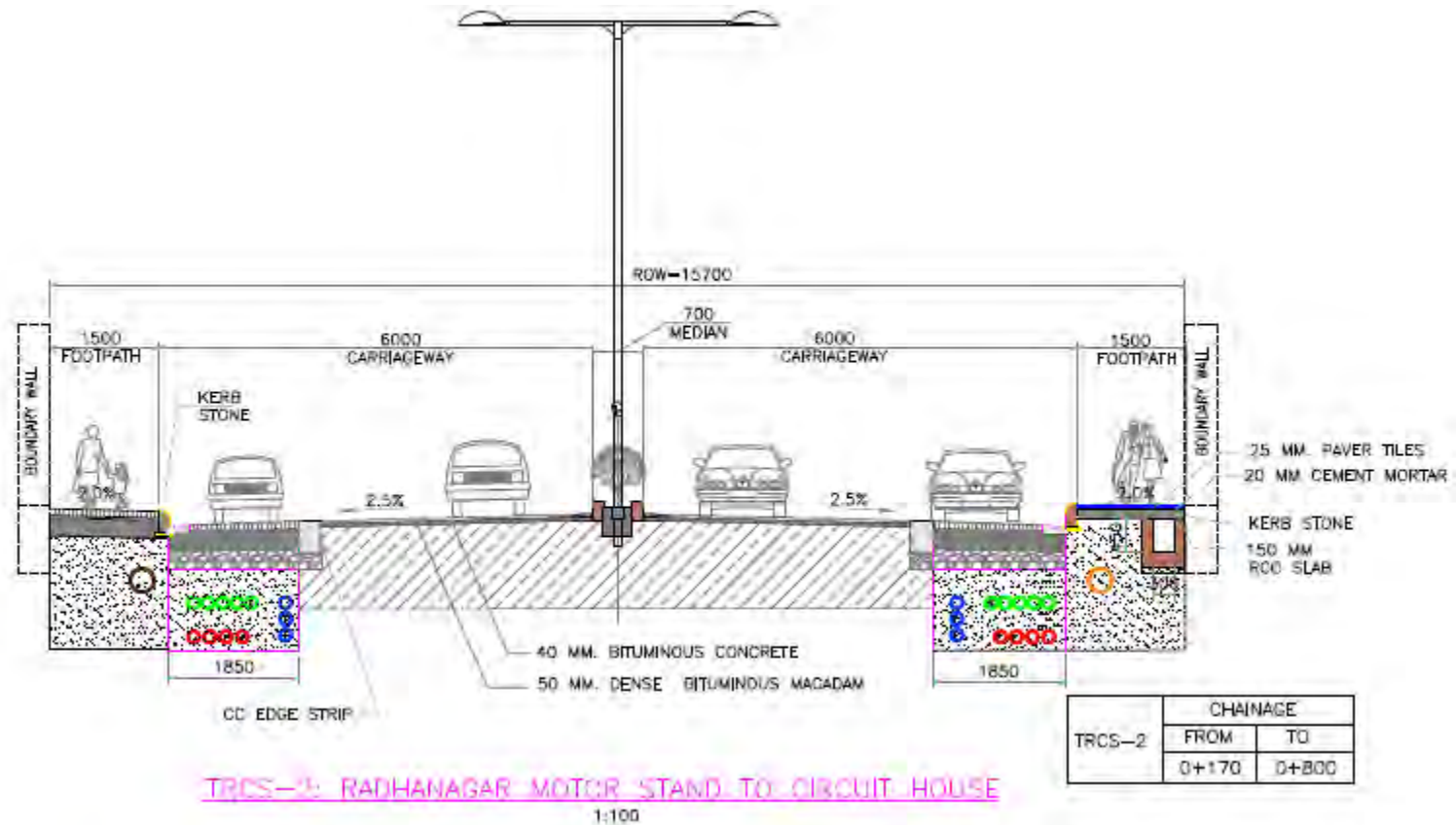


Typical Section Concept II- Akhaura Road Orient Chowmuhani to Jackson Gate



Source: Design Team, PMC, ASCL

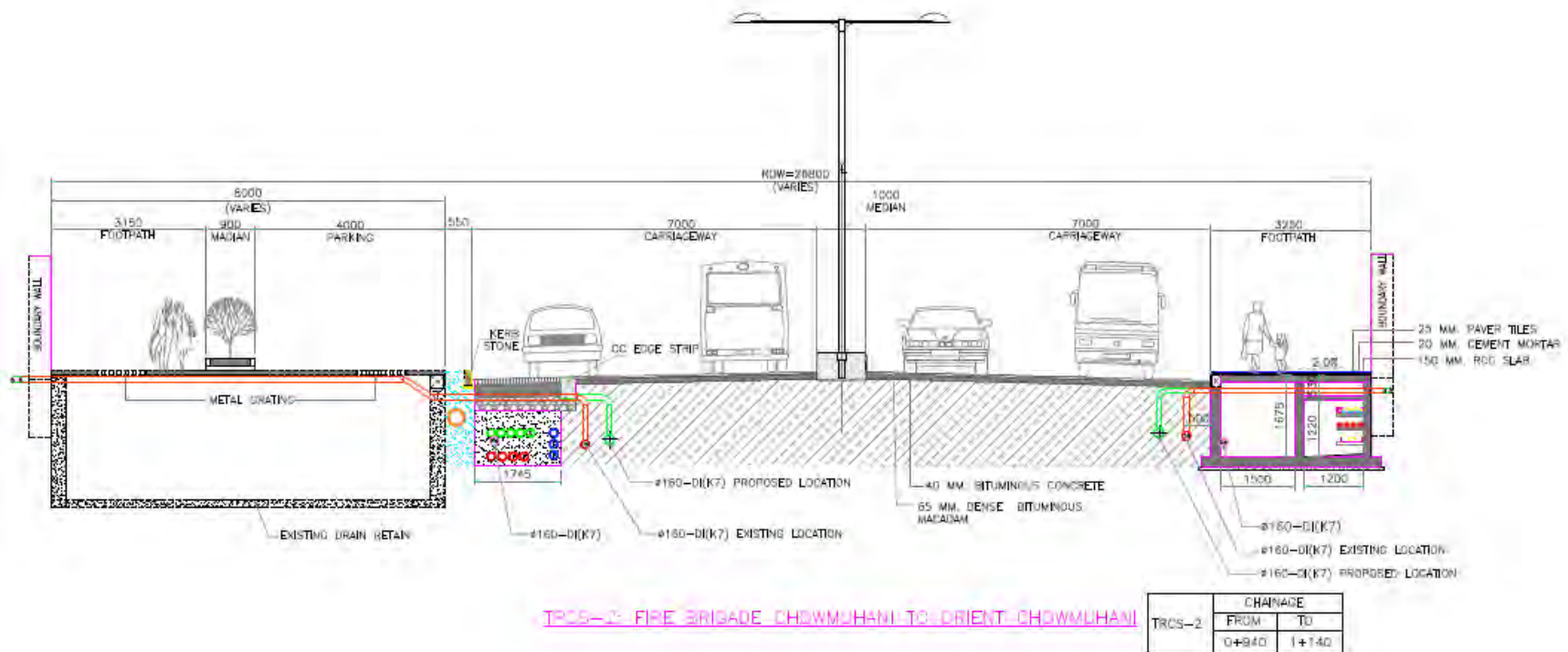
### Typical Section- Concept III-VIP Road



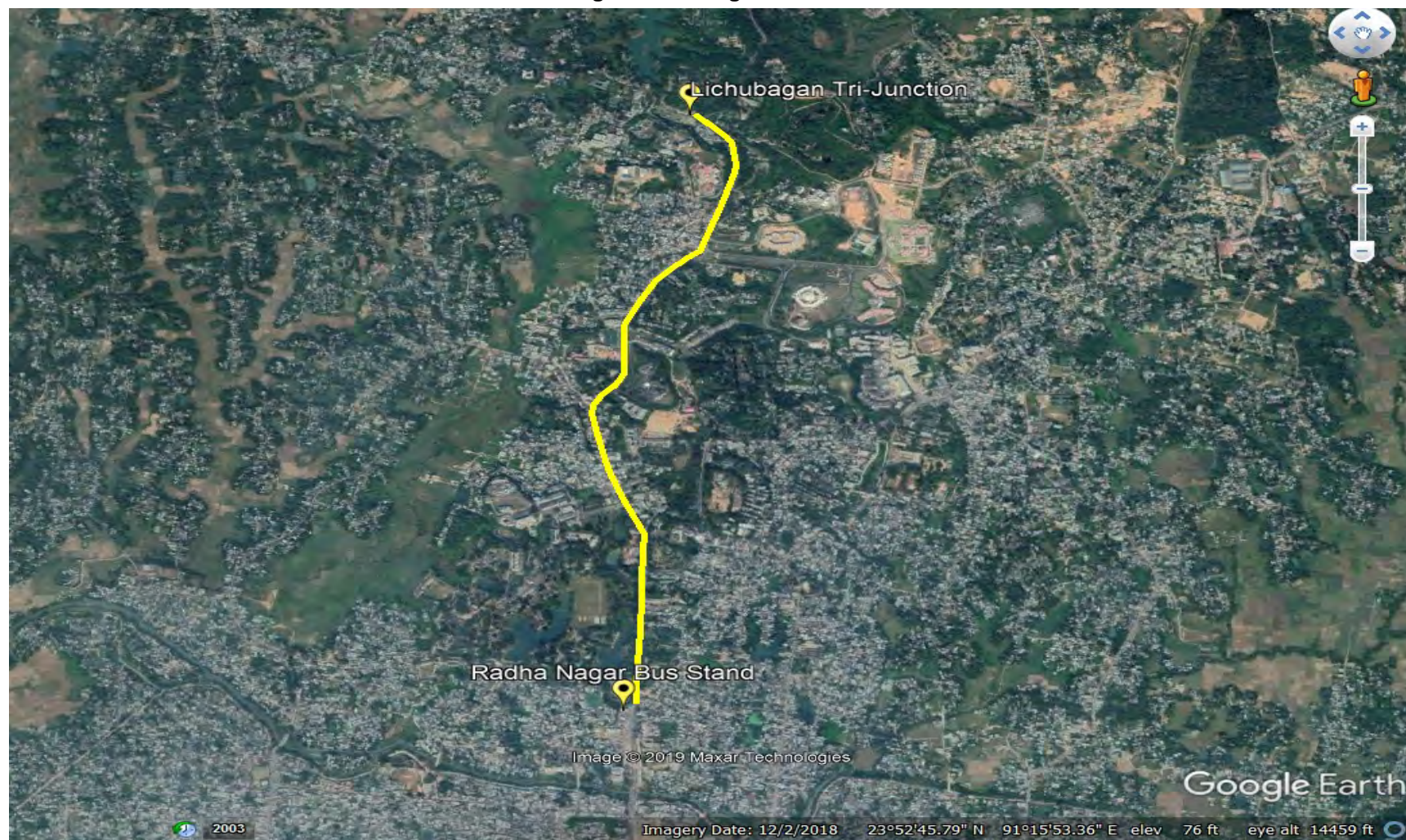
Source: Design Team, PMC, ASCL



**Typical Section- Concept IV- Akhura Road Fire Brigade Chowmuhanj to Orient Chowmuhanj**



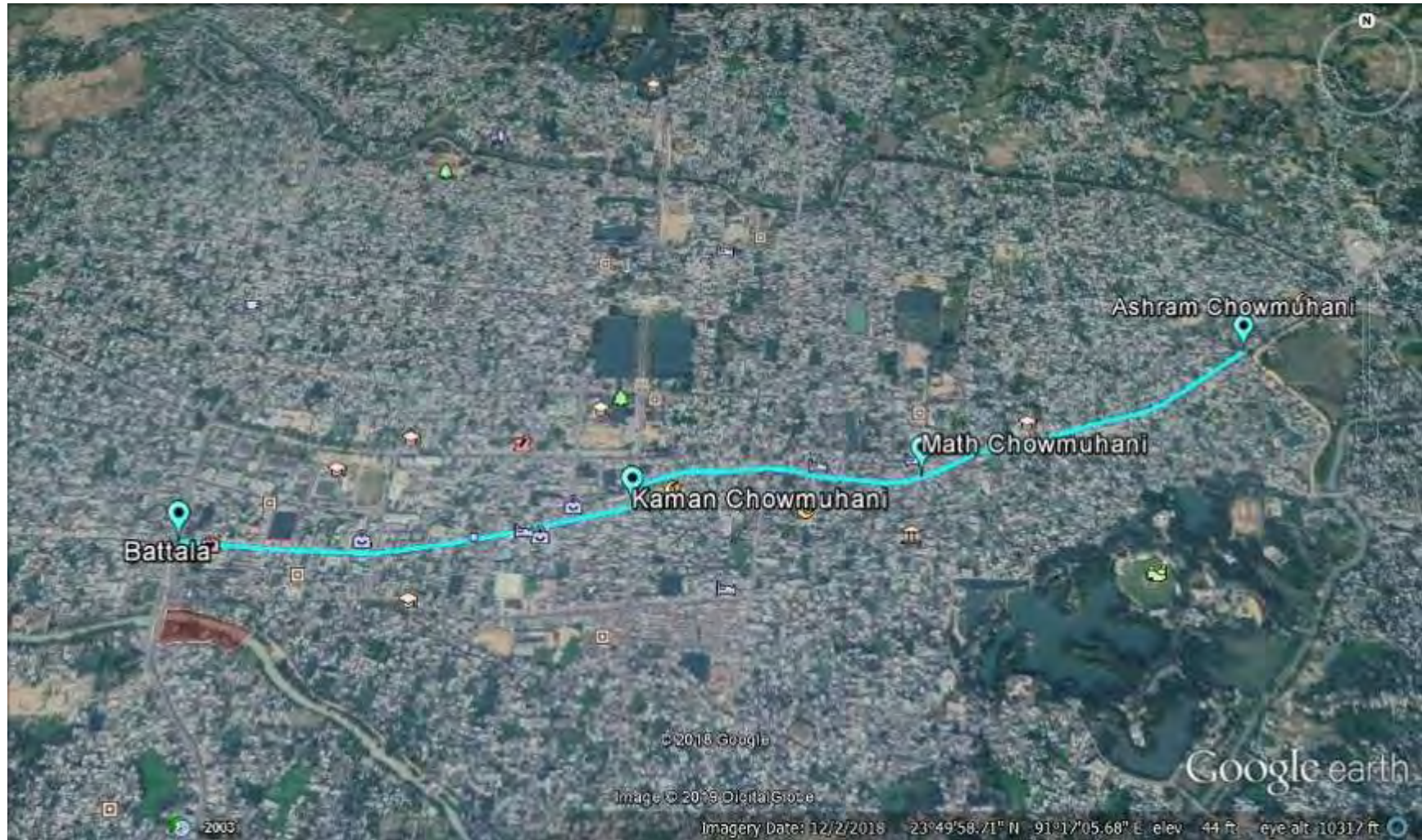
Source: Design Team, PMC, ASCL

**Appendix 10: Google Earth Images of all roads under Agartala Roads Project****Google Earth Image of VIP Road**

Source: Design Team, PMC, ASCL



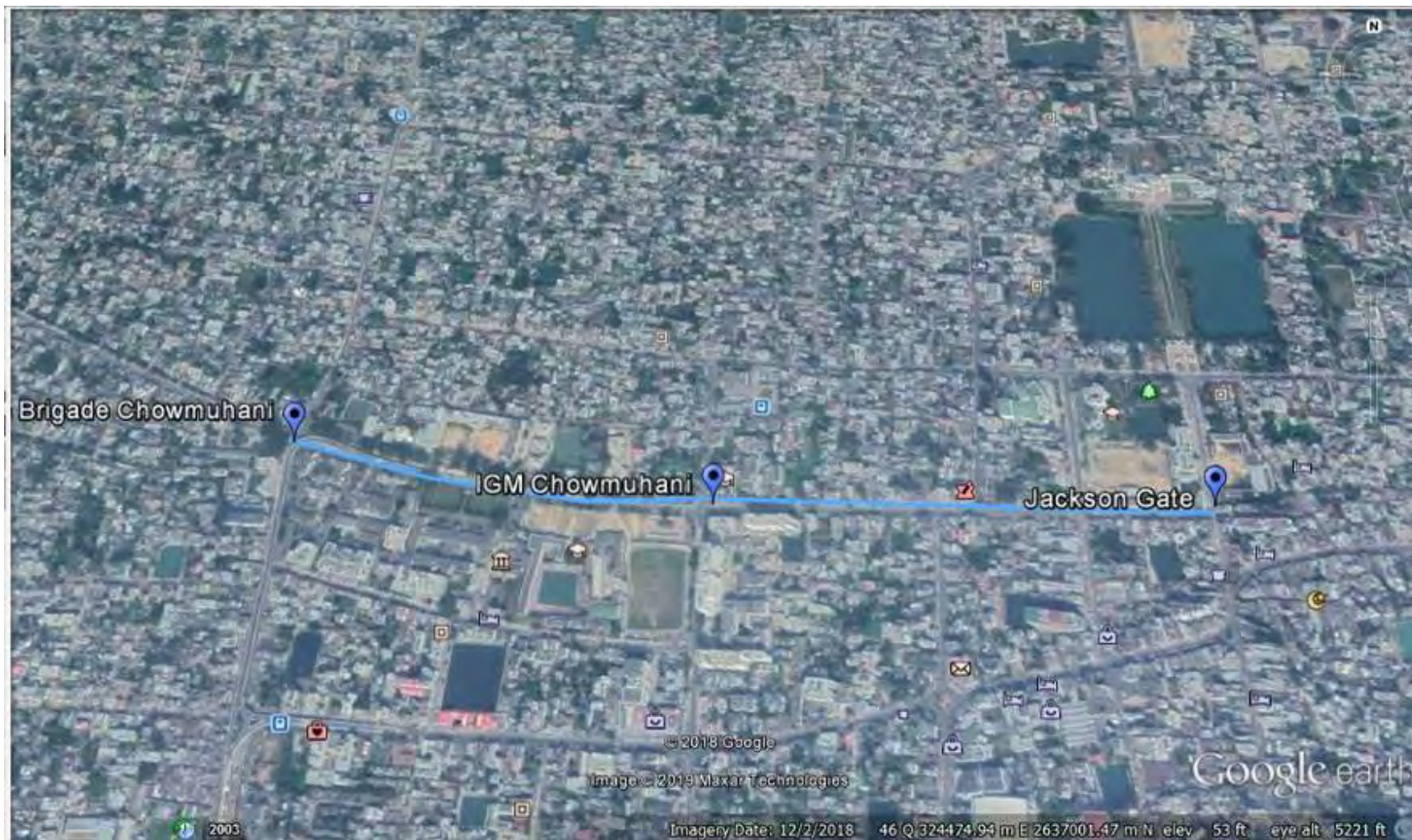
Google Earth Image of Hariganga Basak Road



Source: Design Team, PMC, ASCL



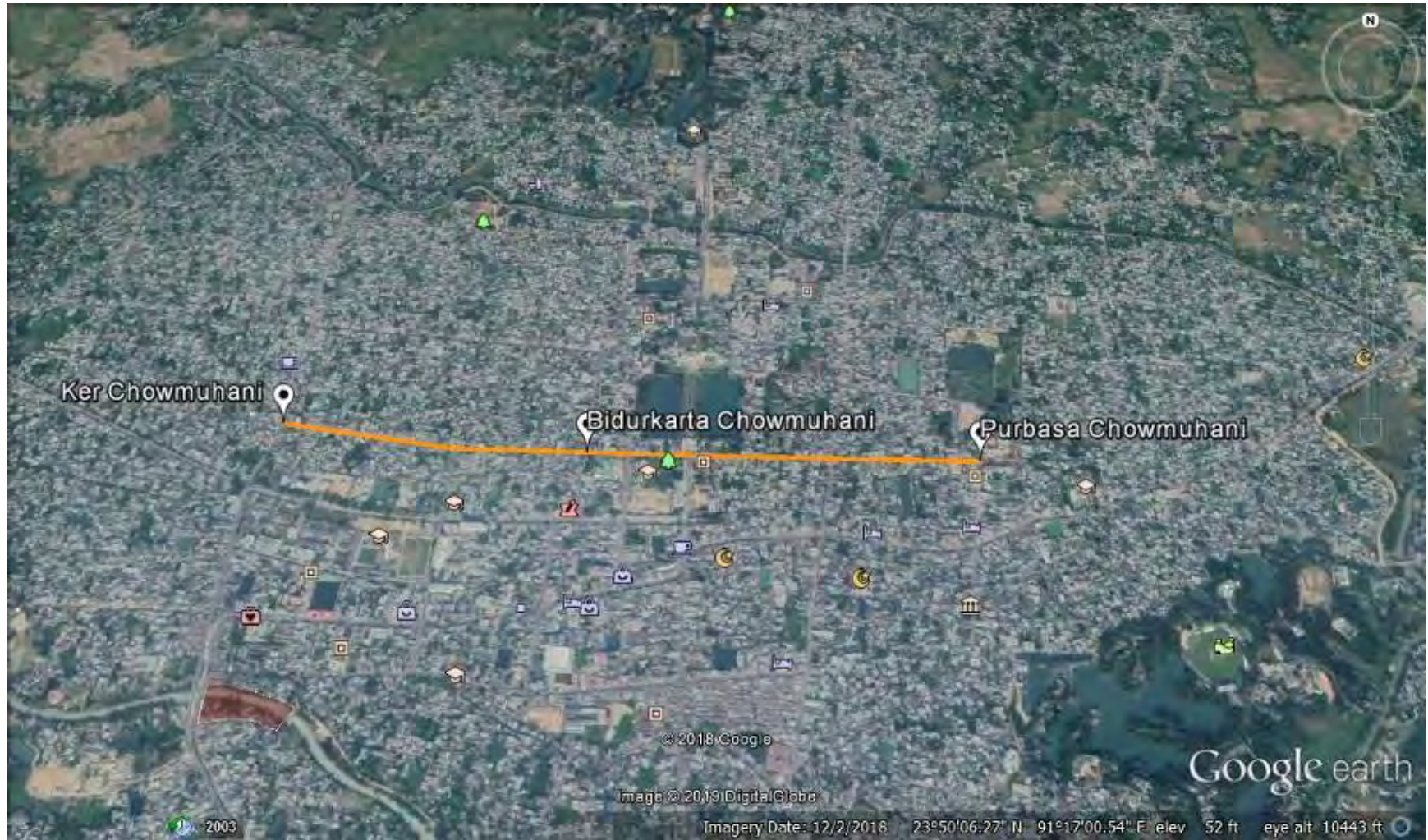
Google Earth Image of Akhaura Road



Source: Design Team, PMC, ASCL



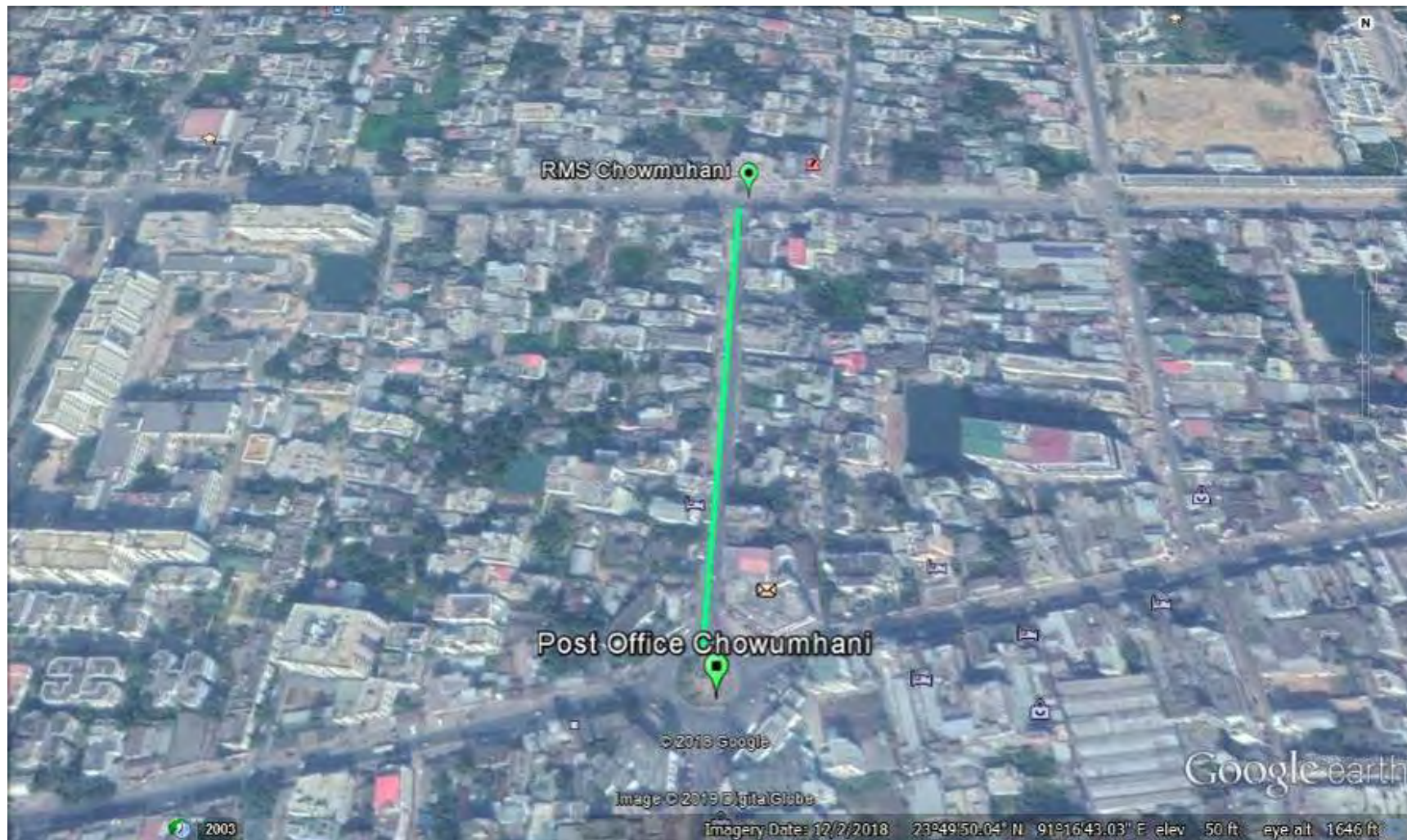
Google Earth Image of Thakurpalli Road



Source: Design Team, PMC, ASCL



Google Earth Image of Mantribari Road



Source: Design Team, PMC, ASCL



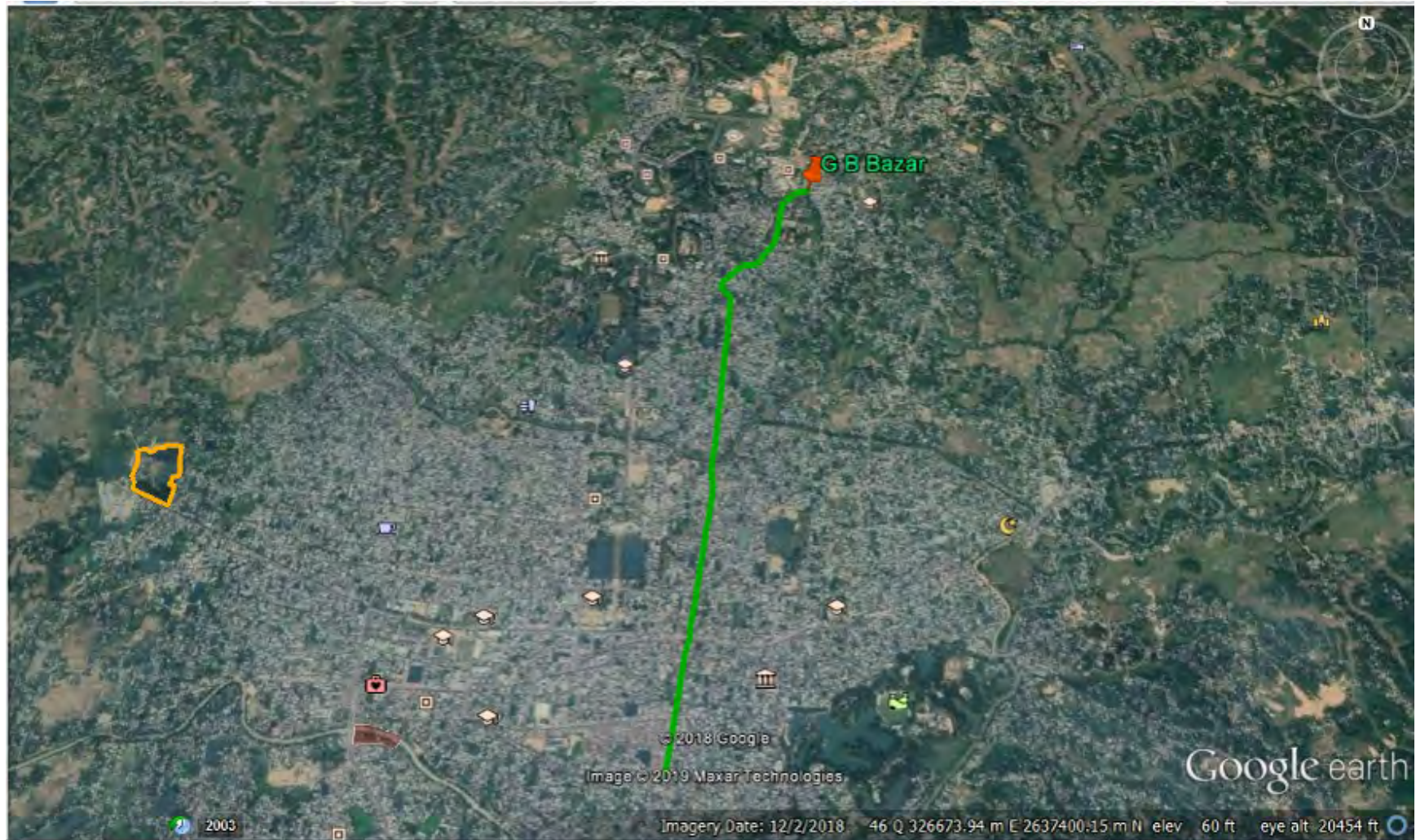
Google Earth Image of Sakuntala Road



Source: Design Team, PMC, ASCL



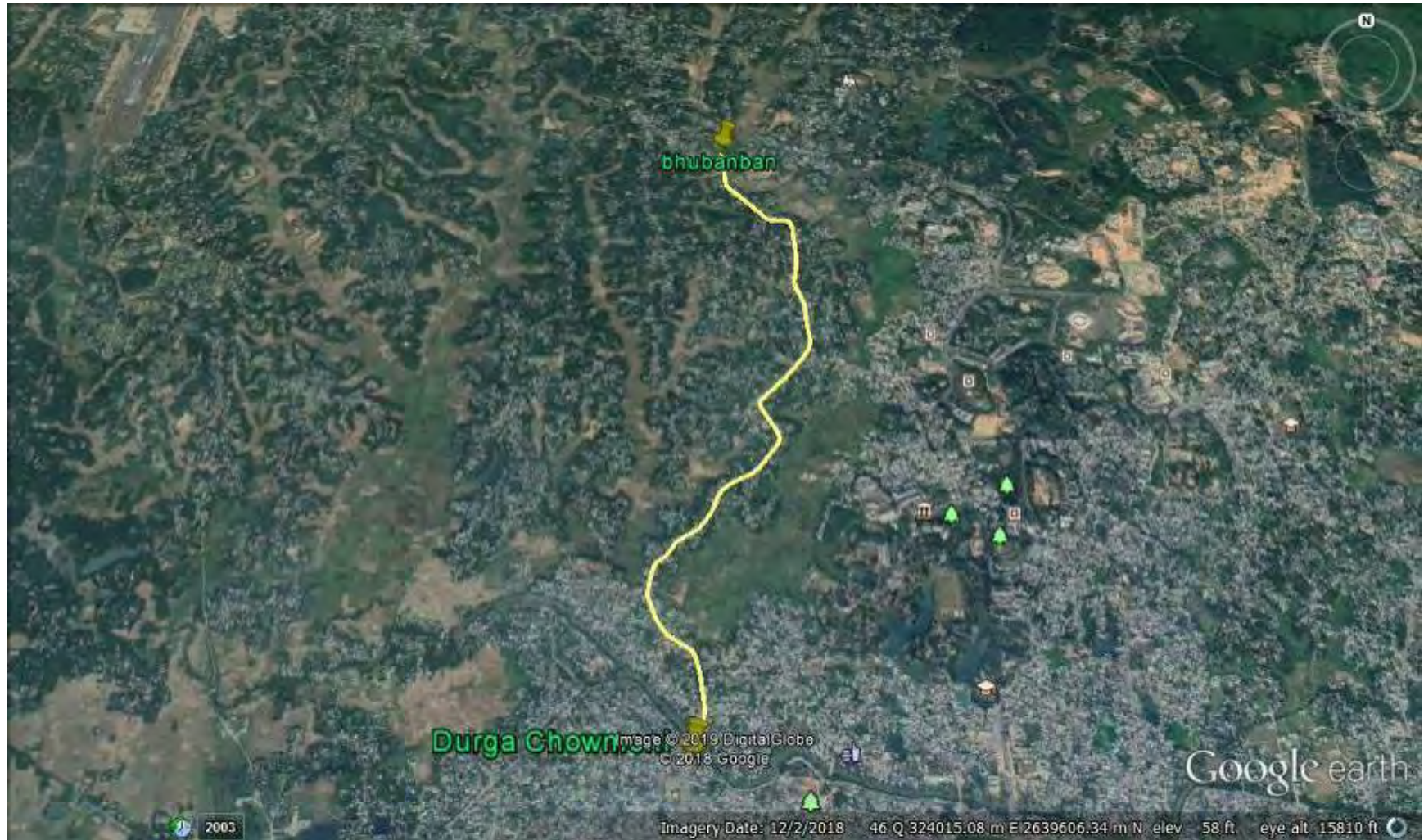
Google Earth Image of G B Road



Source: Design Team, PMC, ASCL



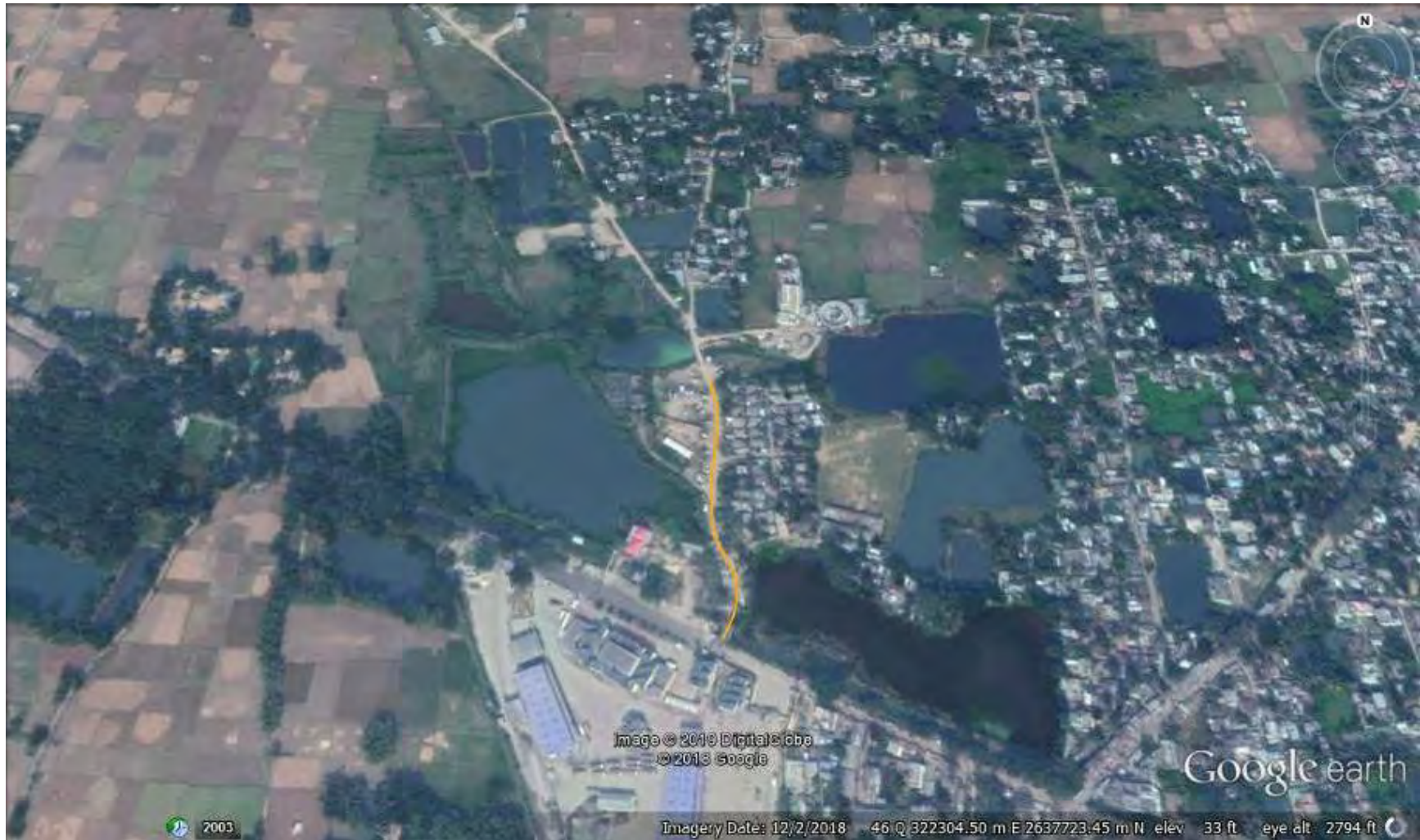
Google Earth Image of Barjala Road



Source: Design Team, PMC, ASCL



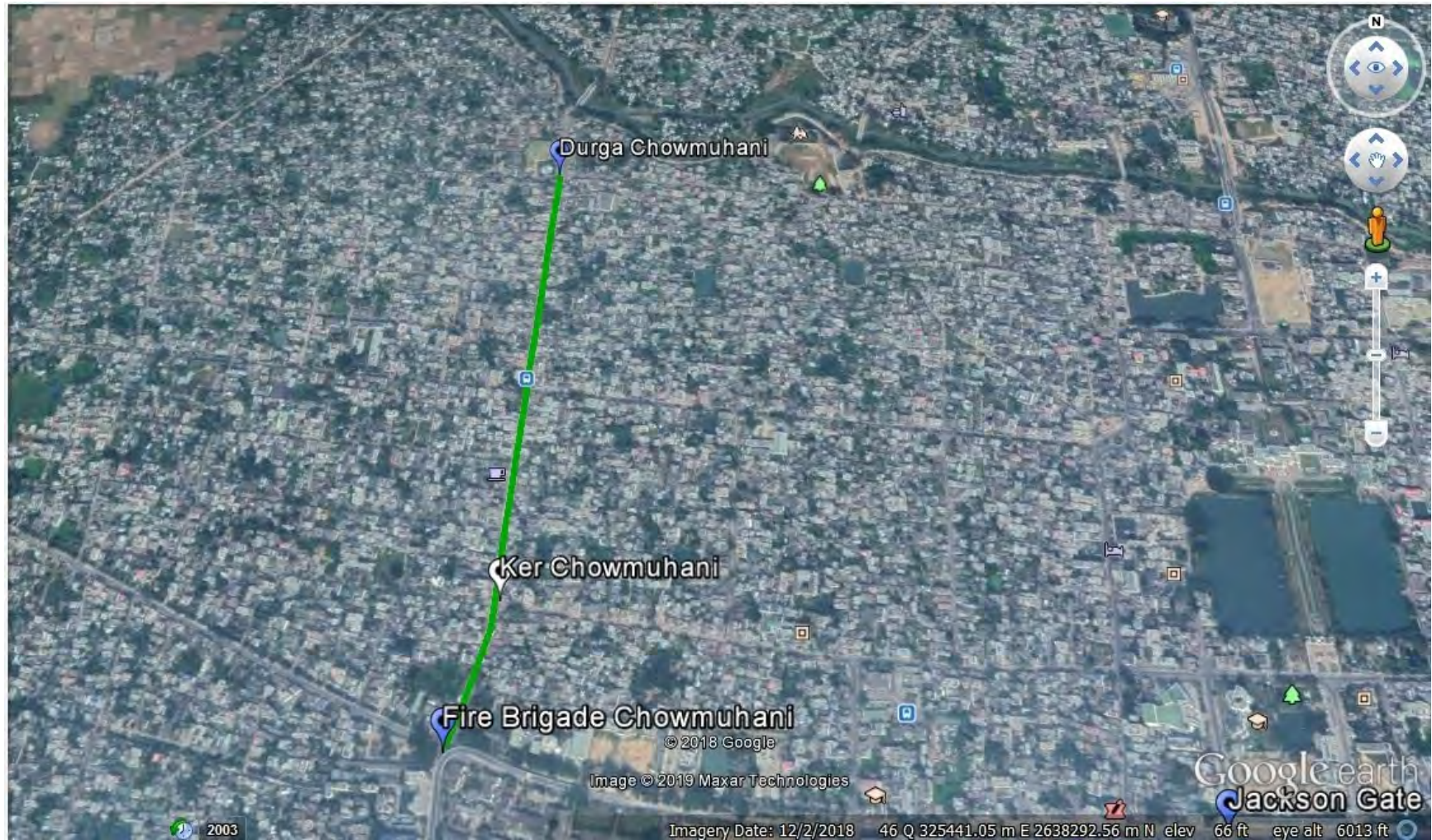
Google Earth Image of Lankamura Road



Source: Design Team, PMC, ASCL



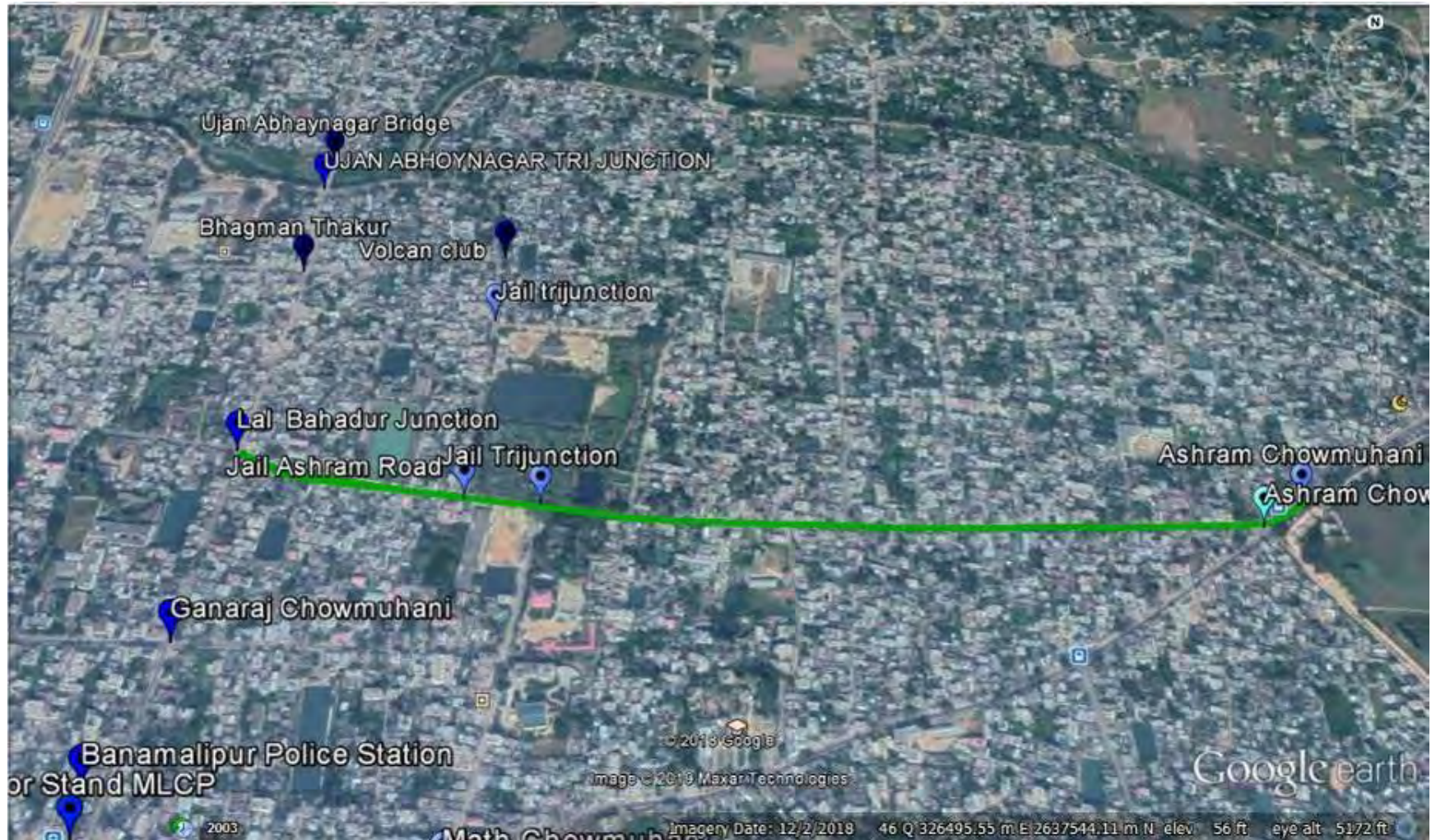
Google Earth Image of Ronaldsay Road



Source: Design Team, PMC, ASCL



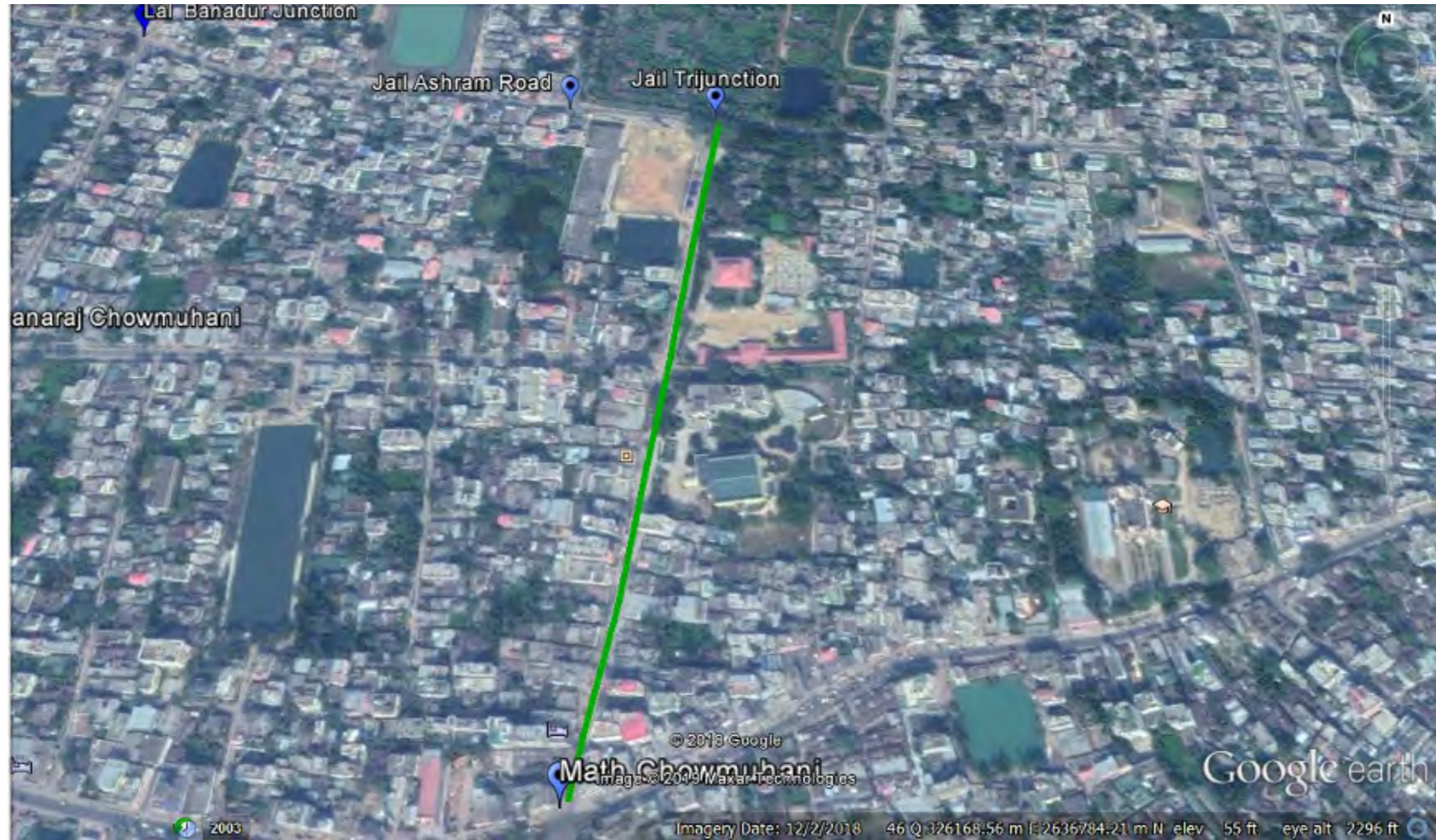
Google Earth Image of Jail Ashram Road



Source: Design Team, PMC, ASCL



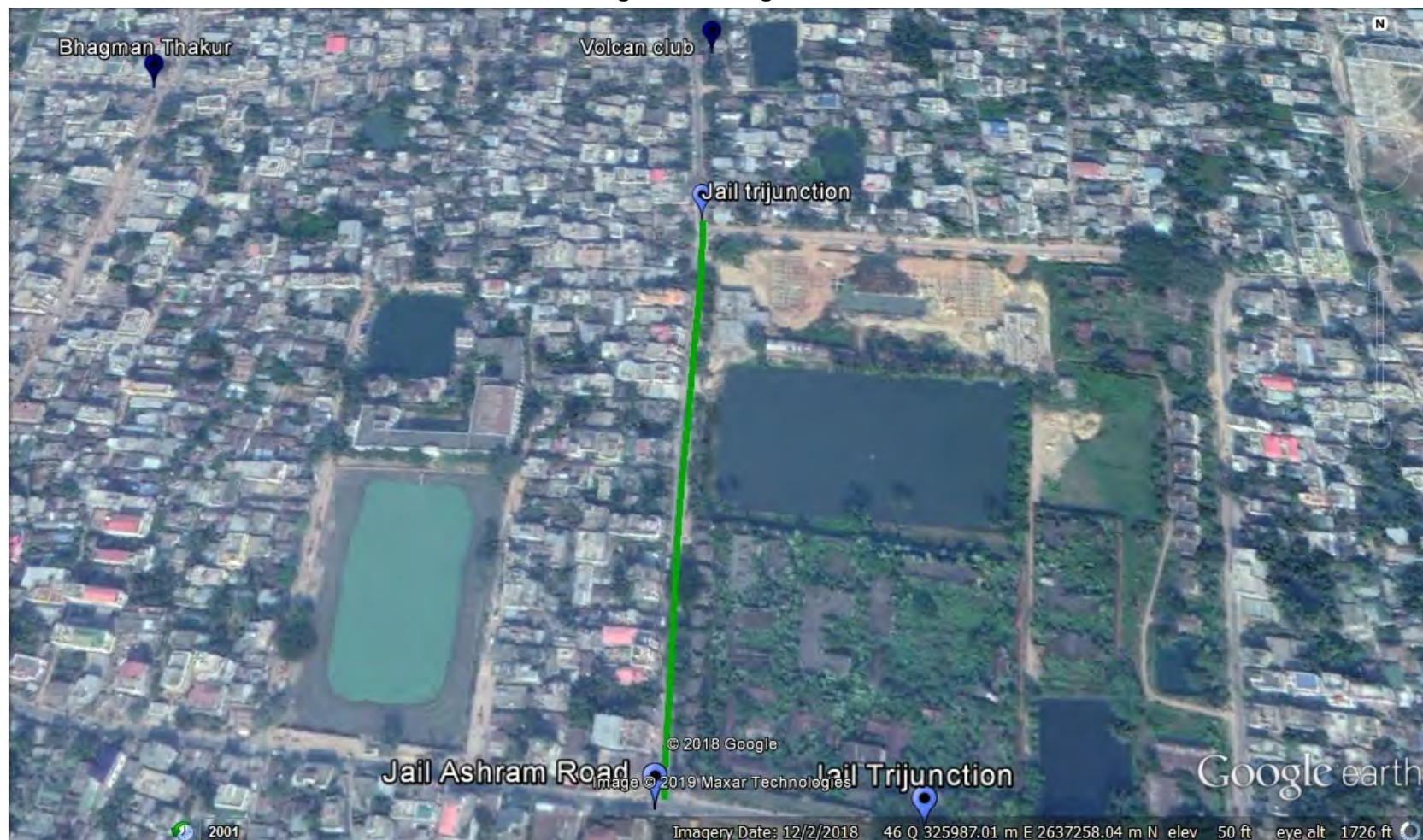
Google Earth Image of Jail Road



Source: Design Team, PMC, ASCL



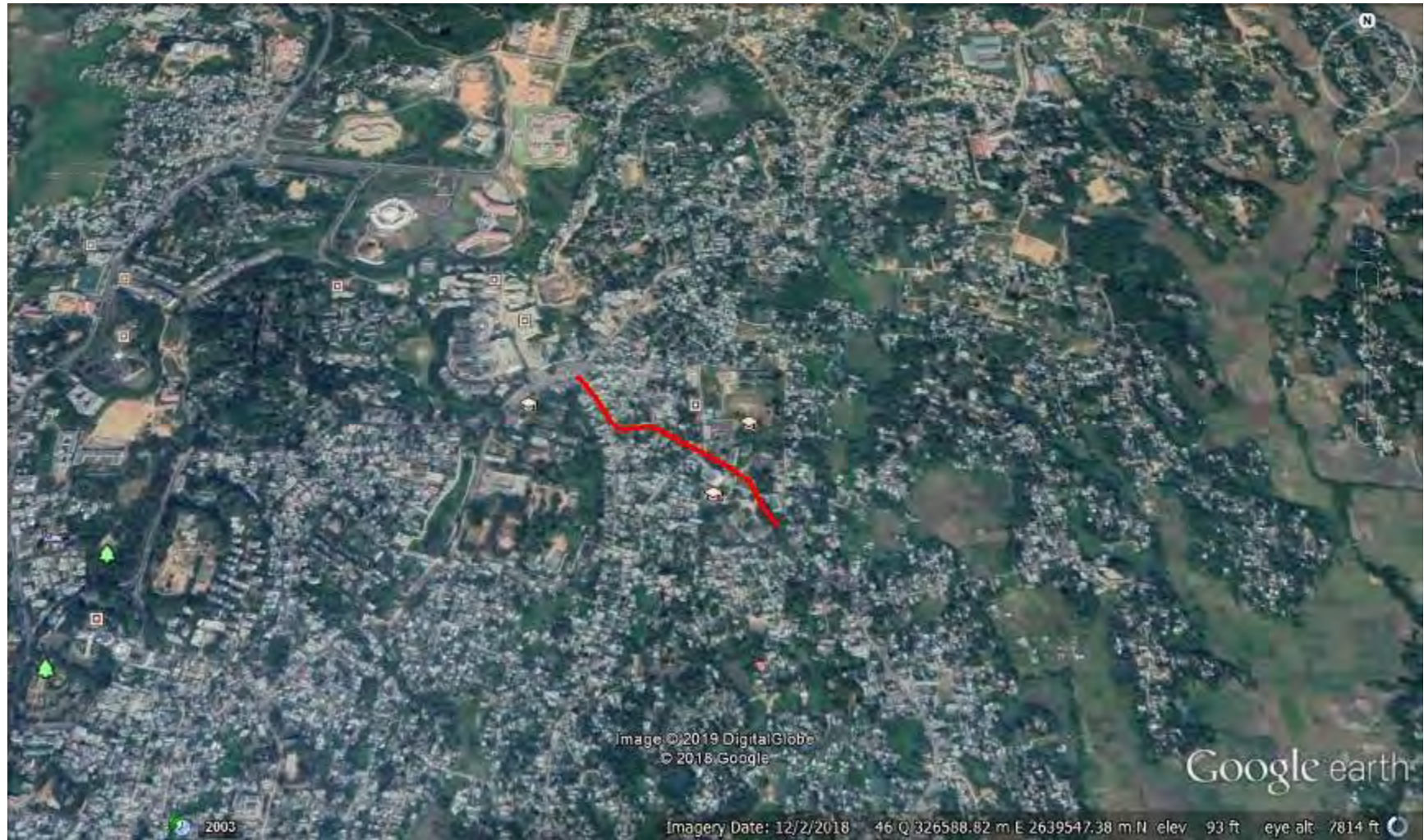
Google Earth Image of B T Road



Source: Design Team, PMC, ASCL



Google Earth Image of ITI Road



Source: Design Team, PMC, ASCL



Google Earth Image of Road surrounding IT Hub



Source: Design Team, PMC, ASCL

## **Appendix 11: Outline of Social Safeguards Monitoring Report**

Following requirements of the ADB Safeguard Policy Statement (2009) and the *Operations Manual* section on safeguard policy (OM F1), borrowers/clients are required to establish and maintain procedures to monitor the status of implementation of safeguard plans and ensure progress is made toward the desired outcomes. For projects categorized as A or B in Involuntary Resettlement and/or Indigenous People, the Borrowers/clients are required to submit semiannual monitoring reports for ADB review. The level of detail and comprehensiveness of a monitoring report is commensurate with the complexity and significance of social safeguards impacts (involuntary resettlement and indigenous peoples) and with the current status of project implementation phase.

This outline can be used for periodic monitoring report (semiannual) and Resettlement Plan/IPP completion report to start the civil works in the impacted areas. A safeguard monitoring report may include the following elements:

### **A. Executive Summary**

This section provides a concise statement of project scope and impacts, key findings and recommended actions.

### **B. Background of the Report and Project Description**

This section provides a general description of the project, including:

- Background/context of the monitoring report which includes the information on the project, project components, safeguards categorizations and general scope of the social safeguards impacts.
- Information on the implementation progress of the project activities, scope of monitoring report and requirements, reporting period, including frequency of submission and changes in project scope and adjusted safeguard measures, if applicable
- Summary table of identified impacts and the mitigation actions.

### **C. Scope of Impacts**

This section outlines the detail of

- Scale and scopes of the project's safeguards impacts,
- Vulnerability status of the affected people/communities,
- Entitlements matrix and other rehabilitation measures, as applicable, as described in the approved final Resettlement Plan(s) /IPP(s).

### **D. Compensation and Rehabilitation**

This section describes the process and progress of the implementation of the safeguards plan and other required activities as determined in the plan. This includes:

- Payment of the affected assets compensation, allowances, loss of incomes, etc. to the entitled persons;

- Provisions of other types of entitlement as described in the matrix and implementation of livelihood rehabilitation activities as determined in the plan.

Quantitative as well as qualitative results of the monitoring parameters, as agreed in the plan, should be provided.

#### **E. Public Participation and Consultation**

This section describes public participation and consultations activities during the project implementation as agreed in the plan. This includes final consultations with affected persons during Resettlement Plan finalization after the completion of detail design; the numbers of activities conducted; issues raised during consultations and responses provided by the project team, implementing NGOs, project supervision consultants, contractors, etc.

#### **F. Grievance Redress Mechanism**

This section described the implementation of project GRM as design in the approved Resettlement Plan/IPP. This includes evaluations of its effectiveness, procedures, complaints receive, timeliness to resolve issues/ complaints and resources provided to solve the complaints. Special attentions should be given if there are complaints received from the affected people or communities.

#### **G. Institutional Arrangement**

This section describes the actual implementation, or any adjustment made to the institutional arrangement for managing the social safeguards issues in the projects. This includes the establishment of safeguards unit/ team and appointment of staff in the executing agency/implementing agency; implementation of the GRM and its committee; supervision and coordination between institutions involved in the management and monitoring of safeguards issues, the roles of NGO and women's groups in the monitoring and implementation of the plan, if any.

#### **H. Monitoring Results – Findings**

This section describes the summary and key findings of the monitoring activities. The results are compared against previously established benchmarks and compliance status (e.g., adequacy of compensation rates and timeliness of payments, adequacy and timeliness of rehabilitation measures including serviced housing sites, house reconstruction, livelihood support measures, and training; budget for implementing EMP, Resettlement Plan, or IPP, or specific action plan, timeliness and adequacy of capacity building, etc.). It also compared against the objectives of safeguards or desired outcomes documented (e.g. involuntary resettlement impacts avoided or minimized; livelihood restored or enhanced; indigenous peoples' identity, human right, livelihood systems and cultural uniqueness fully respected; indigenous peoples do not suffer adverse impacts, environmental impacts avoided or minimized, etc.). For FI projects this includes the effectiveness of the Environmental and Social Management System (ESMS) managed by the FI



and its participating institutions.<sup>41</sup> If noncompliance or any major gaps identified, include the recommendation of corrective action plan.

## **I. Compliance Status**

This section will summarize the compliance status of the project activities with the loan covenants, ADB SPS (2009) on SR 2 and the approved final Resettlement Plan(s).

## **J. Follow up Actions, Recommendation and Disclosure**

This section describes recommendations and further actions or items to focus on for the remaining monitoring period. It also includes lesson learned for improvement for future safeguards monitoring activities. Disclosure dates of the monitoring report to the affected communities should also be included. A time-bound summary table for required actions should be included.

### **Appendix 1**

- (i) List of Affected Persons and Entitlements
- (ii) Summary of Resettlement Plan/IPP with entitlement matrix

### **Appendix 2**

- (i) Copies of affected persons's certification of payment (signed by the affected persons)
- (ii) Summary of minutes of meetings during public consultations
- (iii) Summary of complaints received and solution status

---

<sup>41</sup> Specific for the FI projects, external agency may be required to conduct an audit of the project ESMS.

### Appendix 12: Social Safeguards QPR checklist<sup>42</sup>

Activity	Yes / No	Remarks (If Answer Is No)
<b>A. For project packages under bidding</b>		
1. RPs/DDR/PPs cleared by ADB?		
2. RPs/DDR/PPs included in the bidding documents?		
3. RP includes cut-off-date?		
4. Are there changes in the scope of work of the cleared RPs/DDR/PPs?		
5. ID cards prepared for APs and distributed?		
6. Are specific actions identified in RP/IPP, if any, that are required of the contractor for impact avoidance or mitigation, incorporated in bid documents?		
7. BOQ line item includes any requirements specified in RP/DDR/IPP?		
8. RP/IPP disclosed in form and language understood by stakeholders and affected persons (APs)?		
9. Consultations with stakeholders and affected persons/IP held?		
10. Is the GRM in place and GRC constituted?		
<b>For project packages with contracts awarded (no works yet)</b>		
1. All NOCs/land transfers obtained?		
2. Agreement of sale/transfer and third party certificate obtained for negotiated settlement/voluntary donation?		
3. All compensation paid in full?		
4. Detailed measurement survey conducted jointly by contractor, project consultant and PMU/PIU?		
5. All community concerns and grievances related to specific sites mitigated through consultations or agreed actions?		
6. All common property resources (CPR, including small shrines, trees of worship etc.) identified and plan for continued access prepared?		
7. Each contractor designated social safeguards and grievance registration officer?		
8. For DBO packages, detailed design completed and updated RP/DDR/IPP submitted to ADB?		
9. For DBO packages, serial no. 1-7 accomplished?		
<b>For project packages with contracts awarded and works on-going</b>		
1. Contractors have appointed social safeguards and grievance registration officer per project package?		
2. Site-specific signages with date of start and end of construction and contact number for		

<sup>42</sup> This checklist should provide the Project's general compliance to social safeguards during the reporting period. The indicators are aligned with project loan agreement, PAM, RP and ADB's project performance rating. The detailed social safeguards compliance status should be provided in the semi-annual social monitoring report.

	grievances and safety instructions for general public posted onsite?		
3.	Grievance registration register available at each work site?		
4.	Site fencing/protection works etc. undertaken before start of physical construction work?		
5.	Contractors provided PMU/PIU with a notification/incident report of any grievance or unanticipated impact within 24 hours?		
6.	Reports of complaints/grievances reported monthly to PMU?		
7.	Records of information disclosure/consultations submitted by PIUs to PMU monthly?		
8.	Records of site inspection by PIU and PMC submitted to PMU monthly?		
9.	Records of site inspection by PMC submitted to PMU monthly?		