

# **AGARTALA CITY URBAN DEVELOPMENT PROJECT (ACUDP)**

## **SEMI ANNUAL SOCIAL MONITORING REPORT ADB Loan 4133-IND (Period January to June 2022)**



**Agartala Smart City Limited (ASCL)  
GOVT. OF TRIPURA**

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## ABBREVIATIONS

ACUDP	—	Agartala City Urban Development Project
ADB	—	Asian Development Bank
AMC	—	Agartala Municipal Corporation
AP	—	Affected Persons
ASCL	—	Agartala Smart City Limited
DMS	—	Detailed Measurement Survey
ESSU	—	Environment and Social Safeguards Unit
GRC	—	Grievance Redress Committee
GRM	—	Grievance Redress Mechanism
IEE	—	Initial Environmental Examination
INR	—	Indian Rupee
NGO	—	Nongovernmental organization
PIU	—	Project Implementation Unit
PMU	—	Project Management Unit
PMC	—	Project Management Consultant
ROW	—	Right of Way
SEIAA	—	State Environment Impact Assessment Authority
SPS	—	Safeguard Policy Statement
UDD	—	Urban Development Department

## EXECUTIVE SUMMARY

1. The Agartala City Urban Development Project (ACUDP) is part of an urban renewal and retrofitting program by the Government of India in collaboration with respective states to make urban areas citizen friendly and sustainable. The project aims to support; (i) urban development: by making the city more liveable; (ii) economic development: by promoting the city as an economic and commercial hub in the region; (iii) environmentally sustainable development; and (iv) capacity development of implementing institution. The project is aligned with India Country Partner Strategy 2018–2022, which emphasizes support for national flagship programs, including the Smart Cities Mission, inclusive urbanization, and the development of competitive cities.
2. The ACUDP has three subprojects, of which the climate-resilient Smart roads subproject will have temporary involuntary resettlement impacts while two other subprojects do not cause any impacts. The project is classified as a Category 'B' for involuntary resettlement and 'C' for Indigenous People. To date, there has been no change in the scope of work in any subprojects.
3. All improvement activities and construction work for implementing the 23 km long smart roads sub-project will be carried out within the available right of way (ROW) of Agartala Municipal Corporation, and no acquisition of private land is required. However, as per the approved resettlement plan, 309 roadside shopkeepers/vendors will be affected temporarily due to loss of access to their shop /place of business, causing temporary loss of income and livelihood for 26 days during the construction period. Besides, 13 common property resources (CPR) will also be affected. Besides, access to 1965 shops across all the road sections under the Agartala Smart Roads Project will be affected temporarily during construction work. Access will be provided through ramps with handrails meeting all safety concerns to avoid impact on these shops. The verification survey is in progress, and the final number of affected people is expected to change. The resettlement plan will be updated after completing the survey and before the initiation of the civil work in the stretches having affected people.
4. The revival and restoration of the Ujjayanta Palace Complex will be done within the Palace complex, and the land belongs to the Higher Education Department (HED), Government of Tripura. The site assessment confirms no encroachments and squatters or no commercial activities within the Palace complex and area proposed for development. The Revitalisation of Maharaja Bir Bikram Lake will not result in any permanent or temporary land acquisition. No resettlement impact is envisaged as the proposed site and development activities are within the MBB College campus. There is no encroachment by any private parties, nor is any squatter residing or conducting commercial activities within the site area. No persons belonging to the indigenous people community have been identified to be affected due to project implementation.
5. The contract for the smart road package, including the construction of 23 km of climate-resilient roads, and the construction and rehabilitation of 48 km of new or existing stormwater drains, was awarded in November 2021. As of now, confirmatory survey work is going for (i) Radhanagar to Lichubagan road, (ii) Panchavati Kali Mandir to Durga Choumuhani and (iii) Hariganga Basak Road. The section of the Barjala road, where no encroachments by vendors/hawkers are reported, has been handed over to the contractor for construction.

6. The verification of affected persons (AP), as recorded in the resettlement plan, started in May 2022 based on the final design and efforts are being made to either avoid or reduce the impact. ASCL is also cross-checking the data on-site, as some shops were reported to be closed in the draft RP. One-to-one consultations with the APs are also being carried out during the verification survey. A consultation was also held with representatives of the Hawkers'/Vendors' association.

7. PMU and PMC's social safeguards experts jointly prepared formats to conduct (i) the verification survey, (ii) public consultation with the stakeholders, and (iii) for project monitoring to compare pre-project and post-project economic status of the APs, compensation rates and timeliness of payment, satisfaction of the APs, livelihood restoration if required and overall post project impact.

8. The orientation training session to generate awareness about ADB safeguards policy and principles was organized on 18-19 March 2022 at the PMU office. 31 participants from PIU, PMU, and contractors attended the training program. The planned actions to be taken during the next monitoring period is as follows:

- i. Complete the verification of affected persons and prepare and disclose the final list of affected persons.
- ii. Prepare micro plans of the affected persons with the type of loss due to IR impact and compensation/assistance as per the entitlement matrix.
- iii. Prepare photo identity cards of the APs and set the budget for payment ready for disbursement.
- iv. Translate the summary of the RP along with the entitlement and grievance redress mechanism in a local language (Bengali) and disclose it to the stakeholders.
- v. Continue to conduct consultations with the stakeholder

## I. INTRODUCTION

### A. Project background:

1. The Agartala City Urban Development Project (ACUDP) is part of an urban renewal and retrofitting program by the Government of India in collaboration with respective states to make urban areas citizen friendly and sustainable. The Government of India in 2015 launched the "Smart Cities Mission" (SCM) as a vehicle to drive economic growth and improve the quality of life of people by enabling local area development, harnessing technology, and area-based development to enhance the liveability of urban areas and to promote new developments to accommodate the expanding population in urban areas. Aligned with the Government of India's SCM to make urban areas more liveable, citizen-friendly, sustainable and resilient, the Agartala Smart City Proposal aims to develop Agartala's urban infrastructure and enhance the quality of life of its urban inhabitants and make the city a role model with improved liveability.

### B. Project components:

2. The overall outcome of the ACUDP is improved liveability; three outputs are envisaged and converted into relevant subprojects.

**I. Output 1. Urban roads and drainage upgraded:** This output will be realized by the smart road subproject, which includes (i) constructing 23 km of climate-resilient roads that will decongest the city's central and north zones and (ii) construction or rehabilitation of 48 km of new or existing stormwater drains. The climate-resilient roads will feature an improved paved surface; geometric traffic junctions; street lighting; footpaths; dedicated parking; bollards; signalling; elderly, women, children, and differently-abled (EWCD)-responsive features; and an underground utility corridor with shifting of electrical lines. The subproject will improve public health by reducing urban flooding and improving overall air quality.

**II. Output 2. Tourist places renovated and made more eco-friendly:** The output will have two subprojects (i) rejuvenation of 50,000 square meters of lake areas within the Maharaja Bir Bikram (MBB) College through upgrading an eco-park, developing of a water recreation area and lakeside public area, creating a thematic garden and garden gazebos, enhancing lake water quality with artificial wetlands and adequate aeration, and using waste and effluent management strategies. Output 2 will also include a subproject of renewal of 100,000 square meters of open spaces in the Ujjayanta Palace area through the beautification of garden spaces; renewing water fountains; renovating the drainage system; and developing a lakeside walkway with resting areas and pergolas, leisure areas, decorative lighting, and a dedicated parking zone. All these facilities will adopt EWCD-responsive features and contain improved lighting.

**III. The Outputs 3. Public awareness on sanitation and hygiene and the capacity of concerned agencies in urban service delivery improved:** The output will accomplish tourism-related operations and knowledge among Ujjayanta Palace staff, enhanced project management, operations and maintenance skill among PMU staff, including ASCL, knowledge on own-sourced revenue generation, financial management, knowledge on climate resilient urban planning, public campaigns on behaviour change focusing on water conservation, health, sanitation and hygiene and improved livelihood for shopkeepers, street vendors, artisans around Ujjayanta Palace.

3. The subproject-wise details of the contractors, along with commence date and physical and financial progress, are provided in Table 1.

**TABLE 1. DETAILS OF SUBPROJECTS UNDER THE LOAN**

S.no	Name of the subproject	Name of Contractor	IR Safeguards Category	Date of Commencement	Physical progress	Financial progress
1	Construction of Urban roads and Drainage	M/s Vashishta Construction Pvt. Ltd.	B	June 2022	0%	0%
2	Rejuvenation of Maharaja Bir Bikram College Lake area	M/s Mecgale Premium World JV	C	14 <sup>th</sup> March 2022	1%	11%
3	Reconstruction of Ujjayanta Palace	M/s Mecgale Premium World JV	C	February 2022	1.1%	11.1%

**C. Safeguards Categorization:**

4. The project does not require any land acquisition or cause permanent displacement, as all the works will be carried out within the available right of way; however, 309 shopkeepers/kiosks/ vendors are expected to suffer temporary income loss. The project has been classified as **category "B"** for involuntary resettlement (IR) and **"C"** for Indigenous Peoples (IP) as per the ADB's Safeguards Policy Statement (SPS), 2009.



## II. SCOPE OF LAND ACQUISITION AND INVOLUNTARY RESETTLEMENT

### D. Scope of land acquisition and project impact:

5. The improvement of the 23- km long climate resilient smart roads subproject will be carried out within the available right of way (ROW), owned by the Agartala Municipal Corporation, and no acquisition of private land is required. However, the subproject will cause temporary livelihood impacts on 309 roadside shopkeepers/vendors as they will lose access to their shop /place of business for 26 days during construction work. Besides, 13 common property resources will also be affected. One resettlement plan has been prepared per ADB's SPS 2009.

6. The road improvement consists of the upgradation of existing infrastructure that includes widening roads, providing continuous obstacle-free footpaths, pedestrian crossing section of existing roads in Agartala within the existing right-of-way (ROW) and conversion of 33 and 11kV overhead transmission (OHT) lines to underground lines and stormwater drainage.

7. The revival and restoration of the Ujjayanta Palace Complex will be done within the Palace complex, and the land belongs to the Higher Education Department (HED), Government of Tripura. The site assessment confirms no encroachments and squatters or no commercial activities within the Palace complex and area proposed for development. The Revitalisation of Maharaja Bir Bikram Lake will not result in any permanent or temporary land acquisition. No resettlement impact is envisaged as the proposed site, and development activities are within the MBB College campus. There is no encroachment by any private parties; neither is any squatter residing or conducting commercial activities within the site area. No persons belonging to the indigenous people community have been identified to be affected due to project implementation.

8. To date, there is no change in the scope of involuntary resettlement impact in any of the subprojects: (i) smart roads improvement, (ii) rejuvenation of MBB Lake and (iii) development of Ujjyanta Palace into a renovated and beautified tourist place.

### E. Purpose of the report:

9. This is the first semi-annual social monitoring report (SMR) covering the reporting period from January to June 2022. The report deals with the progress and concerns related to the involuntary resettlement plan implementation.

### III. IMPLEMENTATION OF THE RESETTLEMENT ACTIVITIES

#### F. Implementation of the resettlement activities:

10. Out of 15 road sections under the Climate Resilient Smart Road subproject, eight road sections will have involuntary resettlement impacts on 307 street vendors and hawkers as they may lose their income/livelihood and/or access to business temporarily during the construction period (expected to be of 26 days). Of 307 APs, 37 persons (14% of the total affected shops) were identified as vulnerable<sup>1</sup>.

11. The smart road contract package was awarded to the Contractor in November 2021. The confirmatory survey work is going on in (i) Radhanagar to Lichubagan road, (ii) Panchavati Kali Mandir to Durga Choumuhani road and (iii) Hariganga Basak road. DMS survey along some road sections and social survey are being done simultaneously. The section of Barjala road, where no encroachments are reported, has been handed over to the contractor for construction.

12. PMC's social safeguards expert has been conducting a verification survey with the help of locally hired enumerators (involved in the earlier survey) to verify the affected persons and to conduct public consultations with the affected persons and the other stakeholders, including the hawkers/vendors' association representatives. AP verification is also being cross-checked with regard to the final road design. An effort is being made to avoid the likely impact; however, the additional impact can also be identified. These exercises are important before the commencement of construction works and hence are of the top priority. The RP included some shops which were found closed at the time of the survey, and their details regarding business and income could not be recorded. Identifying these closed or missed-out shops to verify the authenticity of the hawker/vendor who is a potential AP is in progress.

13. As of now, the verification and cross-checking of the affected persons enlisted in the RP is almost complete in all the eight road sections where resettlement impact was identified and verified earlier. AP verification is also being cross-checked with regard to the final road design. An effort is being made to avoid the likely impact; however, the additional impact can also be identified. Upon finalizing the impacts, the resettlement plan for the climate-resilient smart roads subproject will be updated and submitted to ADB.

**TABLE 2. STATUS OF THE IDENTIFIED AND VERIFICATION OF THE AFFECTED PERSONS**

S. no.	Location (Road)	Road length (Km)	Total APs as per RP (2019)			Total APs as verified (May 2022)			Remarks
			APs Surveyed	Shops closed	Total	APs verified	Closed/not found	Total (Verified in May 2022)	
1	Battala Flyover to Ashram Chowmuhani (HGB Road)	3.48	186	28	214	193	21	214	Verification of APs ongoing. Once it is complete,

<sup>1</sup> Vulnerable households / groups in the context of Agartala comprise those below the poverty line, the landless, the elderly, women and children, scheduled castes and scheduled tribes, and those without legal title to land, woman-headed households, disabled-headed household, elderly-headed households, and transgender people (Reference: IND: Agartala City Urban Development Project: Upgradation of Major Roads and Drainage in Agartala City, Draft Resettlement Plan, Nov 2020.)

2	Fire Brigade Chowmuhani to Jackson Gate Chowmuhani (Akhaura Road)	1.33	24	4	28	17	11	28	entitlement of the APs will be final. Micro plan with compensation and assistance will be calculated for each AP as per RP's EM and budget will be ready accordingly. Payment disbursement will be made after that preceded by preparation of photo identity cards of entitled APs.
3	Ker Chowmuhani to Purbasa Chowmuhani (Thakurpalli Road)	2.12	11	10	21	19	2	21	
4	Post Office Chowmuhani to RMS Chowmuhani (Mantribari Road)	0.26	10	0	10	5	5	10	
5	Jail Ashram road to BT road junction (IT Hub road)	0.57	1	0	1	0	1	1	
6	Surya Chowmuhani to Rabindra Bhawan (Shakuntala road)	0.5	4	0	4	2	2	4	
7	Ashram Chowmuhani to Lal Bahadur Chowmuhani (Jail Ashram Road)	1.55	15	1	16	15	1	16	
8	Barjala Road (Durga Chowmuhani to Panchvati Temple)	4.05	13	2	15	13	2	15	
	<b>All Roads</b>	<b>13.86</b>	<b>264</b>	<b>45</b>	<b>309*</b>	<b>264</b>	<b>45</b>	<b>309</b>	

**Source:** Verification survey conducted by PMC in May- June 2022

**Note:** 2 shops found reportedly closed due to Covid 19 pandemic during verification and never reopened. Total AP considered as 307. Of them 264 verified.

14. The verification survey in May 2022 shows a total of 37 vulnerable families, some of whom have multiple vulnerabilities. For the purpose of entitlement, these households were considered one vulnerable family irrespective of multiple vulnerabilities. The summary table 3 reflects the vulnerability status of the affected persons.

**TABLE 3. VULNERABILITY STATUS OF THE AFFECTED PERSONS**

SI No	Roads	SC	BPL	WHH	PWD	Total
1	Battala Flyover to Ashram Chowmuhani (Hariganga Basak Road HGB)	10	3	5	0	18

2	Fire Brigade Chowmuhani to Jackson Gate Chowmuhani (Akhaura Road)	4		4	0	8
3	Ker Chowmuhani to Purbasa Chowmuhani (Thakurpalli Road)	2	0	1	1	4
4	Post Office Chowmuhani to RMS Chowmuhani (Mantribari Road)	2	0	6	0	4
5	Jail Ashram road to BT road junction (IT Hub road)	1	0	0	0	1
6	Surya Chowmuhani to Rabindra Bhawan (Shakuntala road)	0	0	0	0	0
7	Ashram Chowmuhani to Lal Bahadur Chowmuhani (Jail Ashram road)	1	0	1	0	1
8	Barjala Road (Durga Chowmuhani to Panchavati Temple)	0	0	1	0	1
	<b>All Roads</b>					<b>37</b>

WHH – women headed household, SC – scheduled caste, BPL – below poverty line, PWD – person with disability  
Verification survey conducted by PMC in May- June 2022

Source:

15. Table 4 reflects the summary of affected persons as surveyed in 2019 and mitigation measures provided in the resettlement plan.

**TABLE 4. SUMMARY OF AFFECTED PERSONS AS IN RP (2020)**

Sl. No	Name of Road	Length (km)	No of hawkers/ Vendors identified in 2019	No of shops found closed in 2019	Mitigation measures
1	Battala Flyover to Ashram Chowmuhani (Hariganga Basak Road)	3.48	186	28	All affected persons will have IR impact due to temporary loss of income/livelihood.  1. As per EM of the RP, they will be paid @ Rs. minimum wage at the time of implementation for a period of 26 days, which is calculated based on temporary disruption of business during construction.  2. The vulnerable APs will be awarded an additional one-time assistance of Rs.10,000.
2	Fire Brigade Chowmuhani to Jackson Gate Chowmuhani (Akhaura Road)	1.33	24	4	
3	Ker Chowmuhani to Purbasa Chowmuhani (Thakurpalli Road)	2.12	11	10	
4	Post Office Chowmuhani to RMS Chowmuhani (Mantribari Road)	0.26	10	0	
5	Jail Ashram road to BT road junction (IT Hub road)	0.57	1	0	

6	Surya Chowmuhani to Rabindra Bhawan (Shakuntala road)	0.5	4	0	3. Vulnerable APs will be given priority to employment in construction work, depending upon their willingness and qualification and available skill, based on consultation with them.  4. A notice of 60 days in advance for shifting to another location, prior to construction works start along with information on type and duration of disruption.
7	Ashram Chowmuhani to Lal Bahadur Chowmuhani (Jail Ashram road)	1.55	15	1	
8	Barjala Road (Durga Chowmuhani to Panchavati Temple)	4.05	13	2	
<b>Total</b>		<b>13.86</b>	<b>264</b>	<b>45</b>	

**Source: Draft Resettlement Plan November 2020**

16. Apart from 307 affected hawkers and street vendors, thirteen CPRs will also be affected.<sup>2</sup> These structures (temples/shrines) occupy a footpath or part of ROW, and partial loss of structures or space in front will occur, located on four road sections. An effort will be made to minimize the impact on these structures based on design considerations. If the impact on CPRs cannot be avoided, cash assistance will be provided for relocation or restoration to the owners/user communities. Depending on the decisions taken at the community consultation, restoration work will be entrusted to the user community or the contractor. A list of CPRs is shown in the table below.

**TABLE 5 . ROAD WISE LIST OF AFFECTED CPRs (TEMPLES)**

Sl.no.	Road sections	CPRs (No.)
1	Abhay Nagar Bridge to V2 Market	3
2	Barjala Road	8
3	BT road to Jail Ashram Road	1
4	Jail Ashram Road (Ashram Chowmuhani to Lalbahadur club)	1
	<b>Total</b>	<b>13</b>

**Source: Draft Resettlement Plan November 2020**

17. Besides, access to 1965 shops across all the road sections will be affected<sup>3</sup> and to avoid livelihood impact on these shops; access will be provided through ramps with handrails meeting all safety concerns. Apart from all these above-mentioned identified resettlement impacts, if any unanticipated impacts are identified, measures will be taken to mitigate them or else they will be paid as per the agreed entitlement matrix. During the verification survey of

<sup>2</sup>IND: Agartala City Urban Development Project – Upgradation of Major Roads and Drainage in Agartala City: Resettlement Plan, Nov 2020 (Ref: Table 10)

<sup>3</sup> Op.cit. (Ref: Table 7, Para 33)

the affected persons as per the RP census database, no indigenous peoples have been identified to date.

### **C. Compensation and Rehabilitation**

18. The implementation of the resettlement activities is in the initial stage. The verification of the affected persons is in progress. The compensation would be paid to the affected person before the start of civil works.

## IV. CONSULTATIONS AND DISCLOSURE

### D. Disclosure and public consultations

19. The summary of the resettlement plan is being translated into the local language (Bengali) with the support of PMU's Environment and Social Safeguards Unit (ESSU). The booklet is expected to be finalized by August 2022 and will be distributed to affected persons during public consultations and one-to-one meetings.

20. A series of meetings and consultations with APs and other stakeholders were conducted during the reporting period. The specific issues discussed during the consultations for the road improvement sub project include potential project impacts on roadside vendors and CPRs, mitigation measures for reducing impacts prior to construction, area required for the road improvement, ROW demarcation by government authorities, baseline environmental parameters, project benefits, etc.. A stakeholder workshop is planned to be organized in early September 2022 to disclose and explain components of ACDUP in totality and social safeguards requirements as per ADB policy in particular. The summary of the consultation conducted at different locations of the road sections is presented in the table below.

**TABLE 6. SUMMARY OF PARTICIPATORY CONSULTATIONS**

Sl. No.	Type of consultation	Date	Venue/ Location	No. of participants	Topic of discussion	Remarks
1	Individual Affected persons	12-05-2022	Akhaura Road, Old RMS Chowmuhani, Krishna Nagar	25 APs	Project road design, entitlement, need for verification, present economic condition, opportunities in the project	The APs assured of all cooperation for road construction.
2	Do	14-05-2022	Ram Nagar	15 APs		In all 264 APs were verified and individual discussion held with them.
3	Stakeholder consultation	14-05-2022	Hawkers/ vendors in all 8 roads	124 APs Including President Tripura Footpath Hawkers Sangram Samiti, Battala Bazar, Agartala	Need of Verification survey, Project scope, ADB policy and EM of RP	One workshop has been suggested to be organized soon, where project details, ADB policy on safeguards, resettlement & rehabilitation entitlement & other relevant issues will be discussed

*Source: QPR April-June 2022, PMC's Social safeguards Expert's report*

### F. Grievance Redress Mechanism

21. ASCL has established the Grievance Redress Mechanism (GRM) as detailed in the resettlement plan to address the grievances and facilitate the smooth progress of the project. The three-tier grievance redress committee has been established vide Order

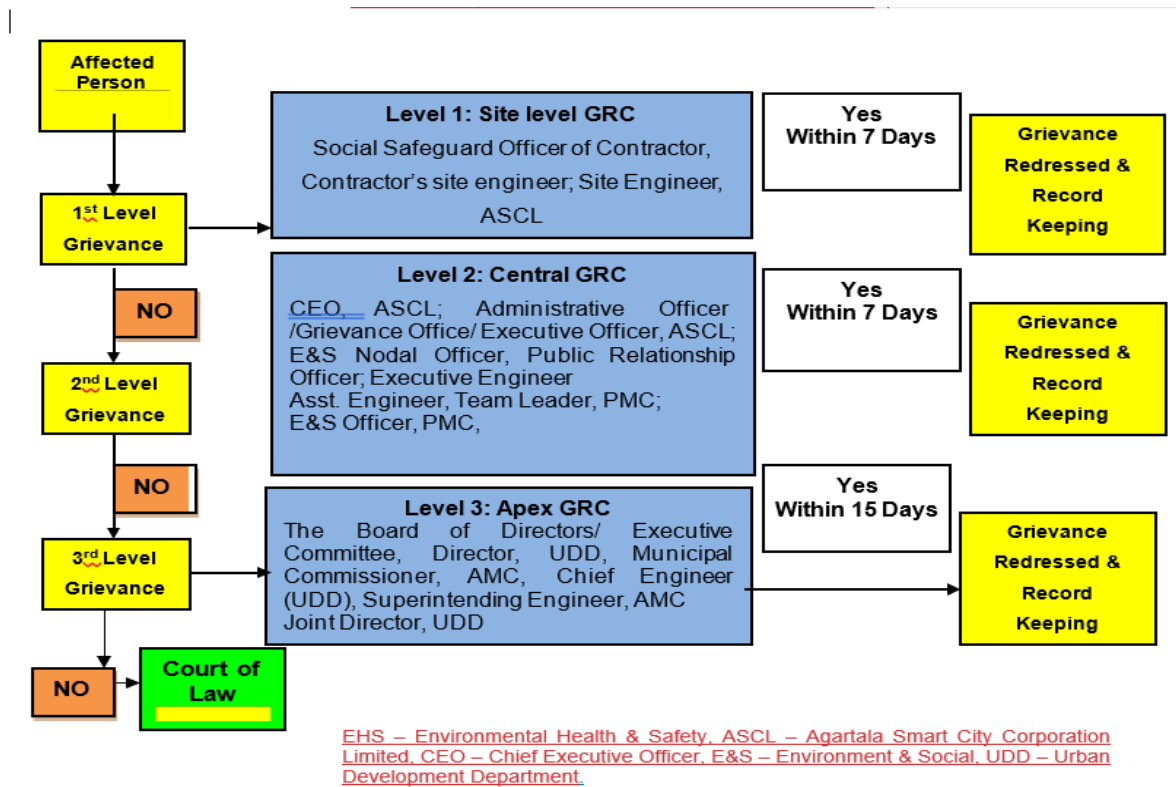
No.F.4(98)/ASCL/2020/10493-94, dated 21/05/2022. A copy of the order is attached as **Annexure A**.

22. It has been planned to discuss GRM during the stakeholders' consultation workshop to be organized shortly. The project disclosure leaflet has been prepared, providing information about the GRM. The name of persons responsible with designation and contact numbers will be updated once the designated officers at all levels are in place and regular meetings of GRCs will also be held. **(Figure 1)**

Besides, the contractor has been instructed to appoint one staff/personnel to record, investigate and take the necessary action as required at the site level to resolve any social risk/issues promptly. The contractor has been instructed to keep information boards displaying phone/mobile numbers, addresses, e-mail, WhatsApp number, etc., of responsible persons at project sites and construction camps.

23. PMU will monitor the functioning of GRCs at all levels and take initiative to collect information about the recording of grievances, actions /corrective measures taken for resolving the grievances received regarding social safeguards issues. It has been confirmed that no complaints regarding social safeguards issues have been received so far.

**FIGURE 1. GRIEVANCE REDRESSAL MECHANISM**





## ANNEXURE A NOTIFICATION FOR GRIEVANCE REDRESSAL COMMITTEE



**AGARTALA SMART CITY LIMITED**  
(CIN: U74999TR2016SGC013499)  
1<sup>ST</sup> FLOOR, UD BHABAN, SHAKUNTALA ROAD  
AGARTALA, WEST TRIPURA- 799001

No.F. 4( 98)/ASCL/2020/ 10493-94

Dated. 21/05/2022

**NOTIFICATION**

In pursuance of Asian Development Bank (ADB) Guideline and as approved by the board of Directors in the 17<sup>th</sup> BOD meeting held on 27.12.2019, an independent Grievance Redressal Mechanism (GRM) was established under Agartala Smart City Limited (ASCL) vide letter no. No.F. 4( 98)/ASCL/2020/2150-2151 dated. 16/04/2021 to address the grievance of persons affected due to implementation of sub-projects under ADB assisted Agartala City Urban Development Project. A three tier Redressal structure is planned to address any complaints in the Project. Few modifications are hereby made. This is in line with the PAM.

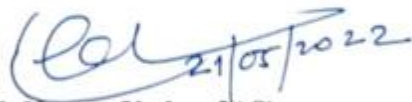
The composition of the Grievance Redressal Committees (GRC) for ADB assisted projects:-

First Tier /Site Level GRC	Second Tier/Central GRC	Third Tier/Apex GRC
<ul style="list-style-type: none"> <li>• Executive Engineer</li> <li>• Site Engineer of ASCL</li> <li>• EHS officer of Contractor</li> <li>• Contractor's site engineer</li> <li>• Representative of Affected People (AP)</li> </ul>	<ul style="list-style-type: none"> <li>• CEO, ASCL</li> <li>• E&amp;S Nodal Officer</li> <li>• PEPO</li> <li>• Executive Engineer</li> <li>• Asst. Engineer</li> <li>• Team Leader, PMC</li> <li>• E&amp;S Officer, PMC</li> </ul>	<ul style="list-style-type: none"> <li>• Members of Executive committee of ASCL</li> </ul>

The time limit of grievance redress will be as follows:-

- Site level: 7 days
- Central GRC: 7 days
- Apex GRC: 15 days

The terms of reference of Grievance Redressal Committee (GRC) will remain same.

  
**(Dr. Shailesh Kumar Yadav, IAS)**  
**Chief Executive Officer**  
**Agartala Smart City Limited**

Copy to:-

1. PS to the Secretary, UDD for kind information of the Secretary, UD Department..
2. Team Leader, PMC, ASCL..

## G. INSTITUTIONAL ARRANGEMENT

24. The institutional arrangement of the ACUDP has been designed for the smooth implementation of the project. A State-Level Empowered Committee (SLEC) is established and chaired by the Chief Secretary, GOT, with the Principal Secretary of the Power Department & PWD Department as a member, Secretary, Urban Development & Tourism Department as Vice-Chairman, Secretary, Finance Department & Planning & Coordination, as a member and Chief Executive Officer; Agartala Smart City Limited/ Project Director as member Secretary. SLEC is empowered to take all decisions on behalf of the State and act as a policy-making body. **(Figure 2)**

25. Agartala Smart City Limited (ASCL) is the executing & implementing agency. A project management unit (PMU) has been formed headed by the CEO, ASCL, as Project Director, AMC, supported by Chief Finance Officer (CFO). PMU is further supported by two project implementation units (PIUs) in Agartala. The PIUs are assigned to implement the subprojects under the overall direction of the PMU.

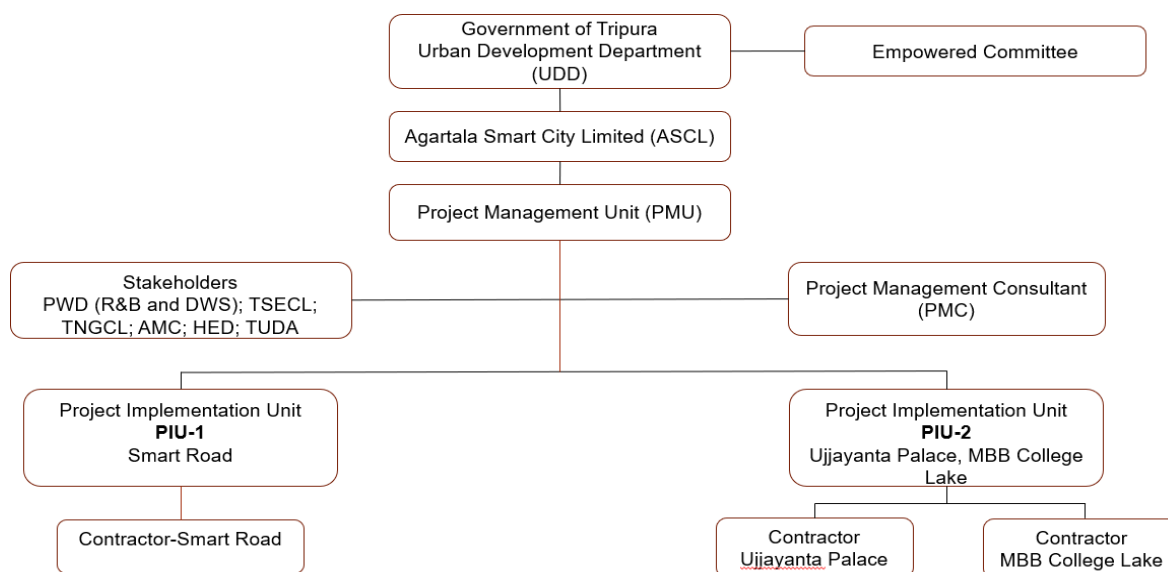
26. To monitor and supervise safeguards and gender-related activities of the Project, PMU has established an environment and social safeguards unit (ESSU) and is staffed by one environment and social nodal officer. ESSU is supported by the individual environment, social safeguards and gender consultants recruited by the project on an intermittent basis who have joined recently.

27. PIU-1 is responsible for implementing the smart road sub-project and is headed by the Deputy Project Director (DPD), who is of the rank of executive engineer and supported five junior engineers, a senior software application engineer, and support engineers. PIU -1 is also supported by the contractor's site engineer and environmental health and safety (EHS) officer.

28. PIU-2 is responsible for implementing Ujjayanata palace and MBB College Lake subprojects and is headed by the Deputy Project Director (DPD), who is of the rank of executive engineer, four junior engineers, a senior software application engineer and support engineers. Besides, the contractor's site engineer and EHS officer are also deputed to assist PIU -2.

29. A project management consultant (PMC) has been appointed by the Government of Tripura (GoT) to support the implementation of ACUDP. The social safeguards expert of PMC joined in March 2022 on an intermittent basis. Apart from PMC, the contractor has also deployed one social expert to work at sites and assist and support RP implementation activities at the site level.

30. Both the social safeguards consultant of PMU and the social expert of PMC are extending their respective expertise in assisting PMU in implementing RP, particularly on prioritized activities per RP implementation schedule, and in monitoring implementation progress.

**FIGURE 2. PROJECT ORGANISATION STRUCTURE**

AMC = Agartala Municipal Corporation, ASCL = Agartala Smart City Limited, HED = Higher Education Department, PMU = Project Management Unit, PMC = Project Management Consultant, PIU 1 = Project Implementation Unit 1 (Smart Roads component), PIU 2 = Project Implementation Unit 2 (MBB College Lake and Ujjayanta Palace components), PWD = Public Work Department, R&B = Roads and Bridges, TNGCL = Tripura Natural Gas Company Limited, TSECL = Tripura State Electricity Corporation Limited, TUDA = Tripura Urban Planning and Development Authority, UDD = Urban Development Department.

### Capacity Building

31. The orientation training session to generate awareness about ADB safeguards policy and principles was organized on 18-19 March 2022 at the PMU office. 31 participants from PIU, PMU, and contractors attended the training program. Another capacity-building workshop on ADB's Safeguards requirements will be held in July 2022.

### Follow-up Actions

32. The implementation of the resettlement activities is in the initial stage of the implementation stage, and many of the planned social safeguards actions are yet to start. The planned actions to be taken up are as:

1. Complete verification of affected persons and prepare their final database.
2. Prepare a micro plan for the affected persons with loss due to IR impact and compensation/assistance as per entitlement.
3. Prepare photo identity cards of the APs and set a budget for payment ready for disbursement.
4. Complete the translation of the summary of the resettlement plan in the local language (Bengali)
5. Distribute the summary resettlement plan (both English and Bengali) among the affected people and other stakeholders RP with GRM information and distribute
6. Update the resettlement plan and submit it to ADB.
7. To continue to conduct a public consultation with the affected person and other Stakeholders.



### ANNEXURE B. PUBLIC CONSULTATIONS WITH AFFECTED VENDORS AND STAKEHOLDERS



### Training and Workshop





